



A. UNIVERS TRANSIT LTD.

Because we care...

Performance Report

Customer Name & Details:

ZIV ITAI



A. UNIVERS
TRANSIT LTD.
Tel: 072-8563387

Destination: _____

Mode of Transport: Sea\ Air



405982

Dear Customer,

We do thank you for c

to evaluate our performance objectively, i.e. from your point of view, we would appreciate if you can answer the following questions indicating, by a cross in the appropriate column, your evaluation of different services rendered by our teams:

Origin Services

- ☒ Adequate, useful pre-move information provided
- ☒ An accurate survey and cost estimate conducted
- ☒ Origin Services Performed on schedule
- ☒ Packers were careful, competent and professional
- ☒ Packers were courteous
- ☒ The crew wore neat and clean uniforms

Excellent

Good

Average

Bad

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Destination Services

- ☒ Destination services Performed on schedule
- ☒ Customs Clearance
- ☒ Delivery Services
- ☒ Belongings unloaded safely and efficiently
- ☒ Over all Service was courteous and professional
- ☒ Service was caring and patient
- ☒ Overall satisfaction with our door to door services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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WOULD YOU RECOMMEND US?

Yes

/

No

Your Comments: _____

Date: _____

Signature: _____



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