



A. UNIVERS TRANSIT LTD.

Because we care...

Performance Report

Customer Name & Details:

ZIV ITAI



405982

Destination: _____

Mode of Transport: Sea\ Air

Dear Customer,

We do thank you for c to evaluate our performance objectively, i.e. from your point of view, we would appreciate if you can answer the following questions indicating, by a cross in the appropriate column, your evaluation of different services rendered by our teams:

Origin Services

- Adequate, useful pre-move information provided
- An accurate survey and cost estimate conducted
- Origin Services Performed on schedule
- Packers were careful, competent and professional
- Packers were courteous
- The crew wore neat and clean uniforms

	<u>Excellent</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>
Adequate, useful pre-move information provided	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
An accurate survey and cost estimate conducted	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Origin Services Performed on schedule	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Packers were careful, competent and professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Packers were courteous	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The crew wore neat and clean uniforms	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Destination Services

- Destination services Performed on schedule
- Customs Clearance
- Delivery Services
- Belongings unloaded safely and efficiently
- Over all Service was courteous and professional
- Service was caring and patient
- Overall satisfaction with our door to door services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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WOULD YOU RECOMMEND US?

Yes / No

Your Comments: _____

Date: _____

Signature: _____



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