

## IMPORT DESTINATION SERVICES

The Moving Industry continue to apply safe working systems as a result of the recent Pandemic and refer to the Removal Protocols and advice

The scope of delivery services continue to be reviewed and assessed as per each client and shipments specific requirements to ensure mutually suitable and satisfactory services.

Direct delivery to ground floor entrance residence (plus 1<sup>st</sup> upper floor) with normal access

For container shipment clear access and parking within 25 metres must be suitable for



**18 metres long**  
**2.5 metres wide**  
**4 metres high**

For other shipment clear access and parking within 25 metres must be suitable for



**11 metres long**  
**2.5 metres wide**  
**4 metres high**

- Access from vehicle to residence must be clear and solely available to crew during delivery

- Items to be placed to those rooms as are assessed to be accessible

- Shipment will be fully unloaded from vehicle into residence, then as may be possible and / or required

- **Unwrap** furniture and place

- **Basic** single person **re-assembly** of used furniture and was dismantled by packing crew:  
Standard beds                      Dining table                      2 door wardrobes



Up to 1 item per 10 cbm of shipment volume

We request photo and instructions of the furniture to be assembled, as without this further charges may apply.

Other types / extra items for specialist or additional handyman services at additional charge.

- Cartons: professionally packed unpacked to flat top surfaces

- New / owner packed items unloaded and placed to rooms only

- **Removal of debris** on day of delivery, or later by agreement if it restrictions limited completion of delivery services.

### **Heavy, large or specific handling items**

Please advise the office if you may have such items in your shipment to allow us to complete further review and assessment

**Please advise us on completion of the following Details of Residence of the specific requirements for delivery to your residence.**



**DETAILS OF RESIDENCE**

**Client surname**

**Client ID**

Please confirm your contact address:

..... Daytime Tel No: .....  
..... Evening Tel No: .....  
Postcode ..... Work Tel No: .....  
Email Address: ..... Mobile Tel No: .....

**AFTER CLEARANCE OF MY GOODS I REQUIRE (Please tick )**

**Option 1. DELIVERY**

**Delivery Address:** As above  or .....  
.....  
.....  
Postcode .....

**Residence type:** House  Bungalow  Apartment  Storage Facility

If apartment please circle floor on which apartment is : G 1 2 3 4 5 6 7 8 Other .....

Where applicable the following will be clear and solely available for delivery of all items available:

Suitable internal elevator YES / NO Suitable internal stairway YES / NO  
External walkways YES / NO Internal walkways YES / NO

Distance from lift / stairs to apartment .....  
Any other information / restrictions at residence .....

**Parking:** Location for delivery vehicle to park .....

**At this location:** Single yellow  Double yellow  Parking Bays  No Restrictions

**Distance from location to residence :** .....

**Any restrictions to parking location :** .....

**If you are able please also provide google maps link to your residence**

**Date from which residence available :** .....  
Please note if this date is after the advised expected delivery timeframe then storage charges may apply

**Option 2. STORAGE :**

Short Term (up to 2 Months)  Long Term (over 2 Months)  Unknown

*Storage rates available on request. If you require your effects to be placed to storage in Fox Moving facility we will forward a storage agreement for you to complete and return. You should check the terms of your marine/transit insurance as it may be necessary to extend cover for the duration of storage, which should be arranged through the original removal company or insurance agent.*

**Name in full** : ..... Mr / Mrs / Miss / Ms

**Signature** : ..... **Date** : .....

**All work/storage is undertaken under our Company terms and conditions**