**Destination services FCL**

DTHC £150 – 200 (approx – please note that any charges not prepaid will be billed back at cost plus 10% surcharge fee).

Documents needed for customs:  Passport copy, Draft BL, Inventory, Origin and UK address, **Transfer of residence approval.**

It is very important that the customer has their Transfer of Residence Approval from HMRC and we would advise obtaining this before loading the shipment.

Failure to supply a TOR Approval will make the whole shipment applicable to Duties/Taxes.

**Rates include**

Services include a single customs entry

Delivery direct to residence, live offload

A standard unpack which consists of unpacking of furniture

Placing boxes in the needed rooms at counter level and assembly of basic furniture such as beds,

sofa and table.

Remove debris on the day of the removal

If you require a **FULL UNPACKING**service and/or need non-basic goods or IKEA/flat packed furniture assembled, please contact our Import coordinator who will advise of the **extra costs**.

**Rates exclude**

Port Fees (in addition to the below note)

Abnormal access

Heavy items such as Piano's and Safes

Long carry (over 20 m),

Parking permits, split deliveries

External lifts

Customs exams, taxes

Demurrage charges, and third-party services.

***~*IMPORTANT TO NOTE*~***

**HAULAGE ISSUES**

Due to a shortage container drivers and port congestion in the UK, there is a huge delay with picking up containers from the port which is leading to demurrage / rent being incurred on most containers. Please make your customer aware that there may be additional storage charges due to this.

**PORT CHARGES INCREASES**

All ports now charge for infrastructure, examination, survey fees and ISPS charge. Due to this we have had to up our rates to incorporate these charges as we believe in a door to door, all included offer. The rates are now fixed, but ever rising and we expect another increase in January.

If you would like to make these port fees chargeable to the customer, we can reduce the rate by **£50.00** and bill them on receipt.

**SHUTTLE SERVICES**

Most carriers are now refusing to deliver containers to a personal residence. A shuttle service is therefore highly likely for FCLs. We will try to avoid this where possible but cannot confirm until we know the carrier details and the exact delivery address. We are happy to check for you once we have these details.

Best regards,

