**For Origin Services**

**Rates include**

* Export worthy packing and handling of your valuable personal effects by professional
* packing crew, led by an English-speaking crew chief
* Loading of packed effects on to truck or container as agreed, local transportation
* Handing over of shipment at Port/airport, export customs clearance, inspection if required, export documentation
* Ocean freight charges from origin to destination
* Terminal Handling Charges at origin & destination

**Rates exclude**

* Insurance
* Complete destination and delivery services
* Crating / Fumigation
* Detention & Demurrage charges
* Power of Attorney, Freight certificate, Labour union charges
* Customs taxes or duties (if any / as per actual)
* Dest. terminal handling & delivery order charges (if any / as per actual)
* Extensive customs examination
* Port storage or liner demurrage charges (if any / as per actual)
* Container Guarantee Deposit at destination port (if applicable and until not agreed)
* Manual pick up of items above 1st floor without elevator access
* Delivery above 1st floor via stairs / use of external elevator
* Split or multiple Deliveries and handyman services
* Shuttle service due to abnormal access or use of an external elevator
* Parking Permit at destination during delivery (if any)
* Heavy equipment handling such as pianos, safes, pool tables etc.
* Third party services like wall fixtures, wall mounting, etc.
* Storage
* Work that is carried out on a Holiday or outside normal hours (08.00-17.00hrs) at your request
* Reassembly of brand new, extensive or flat pack or complicated furniture, like IKEA.

\*\*The transit time given by shipping lines are subject to change without notice due to changes in vessel schedules, market condition etc

\*\* Freight rates, tariffs and rates of exchange are based on the present market condition and subject to change without notice.

**Notice of Potential Impact on Freight Rates & shipment transit time Due to Red Sea Situation**

In response to the recent attacks on ships in the Red Sea, major carriers have taken the precautionary measure of suspending all shipments through the Red Sea channel.

However, we must inform you that this situation is likely to have an impact on freight rates & sea transit time. The shift to alternative routes, coupled with potential transit delays, may lead to additional operational costs, and thus freight rates and vessel transit time are subject to changes without any prior notice due to the current on-going RED SEA issue.

**Payment Terms:** 100% payment prior to shipment dispatch. Additional bank charges USD 50 will be applicable.

**Additional charges**

Shuttle service: USD 150

Handling heavy item : Will be billed separately

Parking permits request : Will be billed separately

**Terms / Conditions:-**

* The quotation is valid for 30 days from date of issue
* All business is undertaken subject to our Standard Trading Terms and Conditions a copy of which is duly attached.
* If there are any changes to the scope of work originally advised to our offices, please inform us in writing of changes.
* Payments due for invoices issued by our office will not be withheld or offset in the event of an incident that gives rise to a claim. These matters will be dealt with separately
* Any cost associated with force majeure ( such as war / weather / strike etc) and government regulations is not included at the time of offer.
* We are not liable for delays, loss, or damage caused by events beyond our control, such as natural disasters, political unrest, or transportation disruptions.

Kind regards,

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| --- | --- |
|  | Best Regards,  Vamsi Krishna  : +968- 2481-1621  : +968-9213-8699  E: intl.mct@aquarelocations.com  W: [www.aquarelocations.com](http://www.aquarelocations.com/)  Offices - Bahrain, Qatar, Oman, UAE, INDIA  (A Division of AQUA Global Logistics LLC) |

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