Your bill highlights

Your bill for Nov 17, 2022 to Jan 16, 2023

- Thank you for your payment of \$215.08 on Dec 5, 2022.
- Your bill includes a \$100 credit, as reflected in the bill details section. The credit is due to an announcement from the Government of B.C. that eligible customers would receive a one-time cost-of-living credit. Learn more at bchydro.com/billcredit.
- To track your electricity usage, visit bchydro.com/login.

\$357.36 Due by Feb 9, 2023

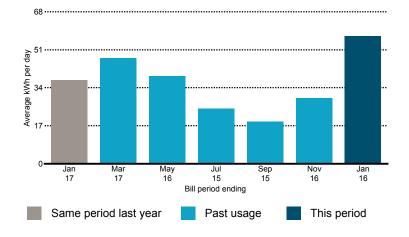
Turn for bill details →

Your electricity usage over time

↑53%

increase of 20 kWh per day in electricity used compared to the same period last year \$7.08

average daily cost of electricity this bill period



Did you know?

You used a total of 3,479 kWh from Nov 17, 2022 to Jan 16, 2023.

Use our online tracking tools to view your detailed electricity use by the month, week, day or even hour – up to the previous day. Visit **bchydro.com/login**.

Ways to pay your bill

We offer several options for you to pay your bill.



bchydro.com/login-direct withdrawal from your bank account through MyHydro



Auto-pay-have your bills paid automatically from your bank account



Online banking—visit your bank's website or pay in person at your local branch



Credit card—pay through Paymentus, a third party service provider that charges a service fee

For more information, visit bchydro.com/payments.

Seal up those gaps

Use DIY weather stripping to close gaps around windows and doors to prevent heat loss in the winter, and heat gain in the summer.

Get more tips at powersmart.ca





Service address **EASTHER DESOUZA** 3136 E 49TH AVE VANCOUVER BC V5S 1L1

Meter reading information

Energy

Meter number 4812656

Starting Nov 17, 2022	16762
Ending Jan 16, 2023	20241
Difference	. 3479

3,479 kWh used over 61 days



You're charged the Step 1 rate for electricity up to a certain threshold in each billing period, and a higher Step 2 rate for all electricity use beyond that threshold. This billing period you reached the higher Step 2 rate. You were 2,125 kWh above your Step 1 threshold of 1,354 kWh this billing period.

Your next meter reading is on or around Mar 15, 2023.

Go paperless

Get access to your account online. To get started, visit bchydro.com/gopaperless.

Maintaining your account

If we receive your payment after the due date, you may be charged a late payment fee. To learn more about your account with BC Hydro, visit bchydro.com/customerservicerules.

Privacy

Protecting your personal information is an obligation we take seriously. For more information, visit bchydro.com/privacy.

GST Registration # R121454151

Have a question? Visit bchydro.com/gethelp Call us at 1 800 BCHYDRO (1 800 224 9376).

Bill details

Nov 17, 2022 to Jan 16, 2023

PREVIOUS BILLING PERIOD

Previous bill	\$215.08
Payment received Dec 5, 2022	-\$215.08

BALANCE FORWARD ACCOUNT CHARGES

Cost-of-living credit....--\$100.00

ACCOUNT CHARGES SUBTOTAL

-\$100.00

\$0.00

ELECTRICITY CHARGES

Based on Residential Conservation Rate 1101 Nov 17, 2022 to Jan 16, 2023 (3,479 kWh used)

Basic Charge 61 days @ \$0.2090 /day...... \$12.75*

ENERGY CHARGES

Step 1: 1,354 kWh @ \$0.0950 /kWh\$	128.63*
Step 2: 2,125 kWh @ \$0.1408 /kWh\$	299.20*
Rate rider -2.0%	-\$8.81*
Regional transit levy: 61 days @ \$0.0624 /day	\$3.81*

TAXES ON ELECTRICITY CHARGES

* GST 5% on \$435.58	. \$21.78
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ELECTRICITY CHARGES SUBTOTAL \$457.36

TOTAL DUE \$357.36

> EASTHER DESOUZA 3136 49TH AVE E VANCOUVER BC V5S 1L1