

CUSTOMS INFORMATION – Oman

We require consignee's passport copy (photo page) and a valid Oman residence visa copy for customs clearance purposes. If the shipment includes motor vehicle, there will be 5% customs Duty will be applied, cost of which will depend on the value of the car/bike and the valuation during clearance. We also require Car/bike title certificate and Original Car/bike invoice.

The body of the B/L should show make/model of the car/bike, color, correct chassis & engine number. This must be followed to prevent unnecessary delays at customs.

Following documents must be available prior arrival of the shipment:

- Original or Express B/L copy
- Copy of Packing list
- Certificate of Title – for vehicle
- Copy of invoice (with value) – for vehicle
- Client Passport Copy
- Client Oman residence visa is must
- Client's Delivery address and contact details

As for Groupage – the shipment should be consigned to the person with a higher volume and the following documents are required:

- Original or Express BL copy
- Passport Copy & Oman visa copy of the person the shipment is consigned to
- copy of individual packing list
- copy of combined packing list with combined total no. of packages
- loading sequence
- Individual delivery address and contact details

As for unaccompanied air freight, there is no duty involved however the Oman visa copy must be available at the time of clearance otherwise the shipment will not be released from customs. We need the following documents in advance:

- MAWB copy
- Passport copy & Oman visa copy
- Packing List
- Client's delivery address and contact details

Customs Clearance period:

Personal Effects by sea freight only – 4 to 6 working days. Clearance will take whole day and delivery on the next day. We offer complete destination services such as Custom clearance and later transportation of personal effects to client's residence, unload, and unpack, assembly of furniture & removal of debris. Please note that currently, only Port crew/staff are allowed inside the inspection area during inspection (loading/unloading of goods from/into the container), container will be handed over back to our crew after physical inspection.

For unaccompanied air freight 3-4 working days – delivery can be arranged during weekdays / working hours.



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Shipment with motor vehicle: 4-5 working days, direct delivery via towing truck (re-registration/insurance of the car/bike has to be handled personally by client)

- Should the shipment arrives on Friday or Saturday which are the week-ends in the Middle East including public holidays where public offices are closed as well, there will be a possibility of delay in customs clearance and chances of storage/demurrage.
- All importation of Personal Effects are being put through a scanner machine during Customs Clearance thus avoid the following items in the shipment :
 - Combustible liquids like **alcohols**, lubricants, anti freeze compounds
 - Explosives like fireworks, flashbulbs, ammunition
 - Compressed Gas like aerosol cans, fire extinguishers, scuba diving tanks, propane (BBQ) tanks
 - Raw Wood Materials like jungle gym/swing set/outdoor sheds, untreated shelving/loose wood/craft wood, untreated furniture
 - Flammables like gasoline, butane, propane, lighter fluid, perfume/cologne, matches, oil based wood stains, oil based garden sprays, paint, varnish remover, charcoal briquettes, signal flares, candles (with or without wick)
 - Live plants, dried flower/plants, chemicals, poisons, seeds, fresh fruits, No Foods at all which includes all types/kinds of alcoholic beverages including medicine.
 - Items that are offensive to Islamic faith
- Candles – such item will easily melt/deformed during transit or while container is sitting inside the port for clearance during peak Summer time (May – September). Client must be fully aware of the extreme climate temperature.

Failure to adhere the above would be tantamount to delays, huge penalty or possibility of returning the shipment to Origin country and charges of which will have to be borne by the Shipper/owner of the shipment.

Consignment Instruction:

CONSIGNEE'S NAME (AS PER PASSPORT)

C/O ISS Relocations

Muscat, Sultanate of Oman.

Tel: +968 24566094, Fax: +968 24566093

Email: Naseem.razak@iss-relocations.com / Rafeeque.muhammed@iss-relocations.com

NOTIFY PARTY: SAME AS ABOVE

COMMODITY DESCRIPTION: USED PERSONAL EFFECTS AND HOUSEHOLD GOODS

OFFICE ADDRESS & KEY CONTACTS

ISS Relocations

Hatat Complex, Office N0 117

Muscat, Sultanate of Oman

Tel: +968 24566094, Fax: +968 24566093

Website: www.iss-relocations.com



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Key contacts:

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MANAGEMENT

Naseem Razak

Manager - Removal Division

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Fax: +968 24566093

Mobile: +968 90614281

Email: Naseem.razak@iss-relcoations.com

OUR BANK DETAILS:

Account Name	:	ISS RELOCATION LLC
Bank Name	:	NBF Bur Dubai Branch
CIF	:	585196
USD Account No.	:	12001448868
USD IBAN No.	:	AE130380000012001448868
Swift Code	:	NBFUAEAF

Please note that all payments without the proper IBAN number shall be rejected automatically and returned to origin bank (as per the Oman Central Bank mandate for non-adherence to IBAN requirements)”