**Services include**

Export packing and collection of used personal effects shipment and loading into 20” or 40” container. Export documentation and direct loading/ transportation to Hamad Port

**Services exclude**

Ocean freight and locals, full destination service charges for clearance and delivery at destination. Long carry, shuttle, not above 2nd floor.

THC/ NVOCC associated charges, customs and quarantine inspection fee, any official payments such as port charges, customs duties & taxes ( if any ), any storage fees, detention and demurrage cost, or any censorship etc.

Additional charges due to difficult access, hoisting/ hauling/ shuttling/ long & stair carry.

Split/ multiple deliveries, use of elevator or stairs, further debris collection, delivery during weekends, and public holidays.

Any third-party/ handyman services, such as carpenter, plumber, electrician, maid or any others. Dis/ assembly of IKEA.

Heavy items such as piano handling, fire safe, pool table, or any item that requires extra manpower, or use of heavy equipment.

Cargo insurance, can be arranged on request, at the @ of 3% on the itemized value for comprehensive coverage, minimum chargeable USD 150.

**Terms and conditions**

Payment to be settled prior to commencement of packing.

All transactions are subject to standard trading conditions.

Validity is 30 days from the date of quotation. Bank charges USD 50 on Invoice.

Please note the items like firearms, flammables, corrosives, open containers of liquid, pornographic material and jewellery cannot be included in the shipment of personal effects, or any other forbidden articles according to the laws and regulations of the destination country.

Shipment above must have necessary entry permit into the port of destination.

Any information supplied via our affiliated moving associations and/ or partners or Aqua Air Logistics is to the best of our knowledge and/ or belief. By seeking importation to your chosen destination it is your responsibility to ensure you are fully aware and/ or able to meet any required duties, levies, taxes, and/ or fees applicable. We strongly suggest contracting the relevant embassy for advice before the moving process begins.

Please note that this quotation is based on an estimate volume, and that the final invoice will be as per the final weight and volume. If the final invoice is more/ less, the invoice will still be adjusted accordingly.

This rate or price is based on rates of exchange and freight rates in force at date of quote, and may change if these are different at the date of shipment.

Any additional charges at destination due to any foreseen circumstances will be charged to the client/ account.

All storage charges need to be paid in advance i.e., for long term storage 2 months in advance, another payment for additional 3 months prior to the initial storage payment has exceeded the period covered. For short term storage payment advance on monthly basis.

For any cancellation without 48 hours’ notice during the week, or 60 hours’ notice at weekends a cancellation free of QAR 500.00 will be charged.

**INSURANCE**

It is highly recommended that you insure your shipment, as Aqua Air Logistics shall not be liable for any damages or losses that might occur during the relocation process. No claims of any type can be made against any shipment that is not insured. All items should be insured for present day market value at destination. Failure to do so will result in valuation clause being applied. All items being shipped must be declared with an itemized value for insurance. Depending on the insurance you take, it can cover breakages, damages, missing items, pairs and sets, mould and mildew, electrical and mechanical derangement and total loss of a shipment. Insurance purchased will form a separate agreement between you and the insurers and separate conditions will apply. Insurance arranged by you or us for services rendered shall be on a waiver of subrogation to Aqua Air Logistics.

**Notes**

The above pricing does not include storage/ insurance costs / Bank charges USD50

Volume mentioned is an estimation only. Invoice will be based on final volume packed

In the event of shipment not insured, Aqua Air Logistics liability will be restricted to its standard trading conditions ( copy provided on request ).

Thanks and regards,

Johnson Sanny

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