l **Quote Validity - 30 days from date of the quotation**

l **Rates are not valid for Acadia, Cartus, and the similar massive rate inquires:**

**Rate includes the following services:**

1. Complete Japanese Customs Clearance application and processing.
2. Inbound transportation from the Port of Entry to the customs inspection facility if the Japanese Customs Office requests the shipment for a physical, or an x-ray or both custom inspections.
3. Delivery to the residence up to and including the 2nd floor and residence’s with elevators up to any floor.
4. Delivery into the residence of the rooms indicated.
5. Unpacking of boxes to flat surfaces including place setting of furniture.
6. On the day of delivery disposal of unpacked packing materials of items indicated to be unpacked.
7. Return of empty LCL lift-van to the warehouse for recycling and or for disposal purposes including return of the FCL containers to the container returning yard.
8. Normal and easy road access from port to residence.
9. Delivery to the residence with easy road access and easy access from the truck parking area to the entrance of the residence and easy access to the inside of the delivery residence with carrying from the truck parking area to the residence entry up to 30 meters.

**Rate excludes the following services:**

* 1. Abnormal access of roads from the port of entry to the residence.
  2. Adjustments to inventory lists that have PBO – Inventory lists must be a descriptive listing of the contents of boxes, packages, and bundles.
  3. Shuttle trucking.
  4. Assembling of Ikea furniture, and furniture that requires a third-party furniture company.
  5. Electrical connections for electronic items and items of Plumbing connections.
  6. B/L exchange fees & any demurrage.
  7. Crane or outside an elevator.
  8. Heavy items handlings - such as safes, marble items, and other such heavy items as Piano's, and similar items heavy in nature.
  9. Stair carries above the 2nd floor.
  10. Long Carry of 30 meters or more.
  11. Curb Side Delivery.
  12. Any services deemed to be "Out of the ordinary”.
  13. Port Storage and demurrage if the customer does not provide the required documents in time for a timely Japanese Customs Clearance application and processing period. for a timely provide the required documents time timely Japanese Customs Clearance.
  14. If the customer requested delivery date is after the Japanese Customs Clearance has been approved for import permission and requests a delivery date after 2 days of entering our warehouse storage and other warehouse charges will occur and invoiced as instructed to whom these charges are to be invoiced. In the case of customer payment, payment must be received in full before the shipment can be released in part or full, from our warehouse, including any 3rd partly access of the shipment in part or full.
  15. Port & terminal handling charges - THC & B/L exchange fees & demurrage deposit, D/O Fees & all other Japan Side Port Charges.
  16. Destination Charge does not include your "Bank Receiving and Sending of Funds" when sending a payment to International Moving Heavy Lift Cargo Japan.

* **VERY IMPORTANT REGARDING BANK WIRE TRANSFERS PAYMENTS:**

Invoice Payments to International Moving Heavy Lift Cargo Japan do not include your "Bank Wire Sending and Receiving Charges Fees”.  Bank Wire Sending and Receiving fees are not included in International Moving Heavy Lift Cargo Japan’s Destination and Origin rates. All bank sending and bank receiving charges are for the payor's account and not for the of International Moving Heavy Lift Cargo Japan.

* **PLEASE NOTE ALL THE BELOW ARE ALL PART OF THIS DESTINATION QUOTATION.**
* **PLEASE VISIT OUR WEBSITE UNDER THE MENU BAR OF SERVICES IMPORT AND REVIEW THESE ITEMS “DESTINATION RATES QUOTE INCLUDED THE FOLLOWING**
* **Important Remarks Asir and Sea Shipment #1**

**Documents Required for Used Household Goods and Personal Effects of all nationalities including returning Japanese Nationals**

**SEA and AIR SHIPMENTS - IMPORTANT NOTICES (#1 thru #5):**

* **IMPORTANT NOTICE #1:**
* **IMPORTANT NOTICE #2:**
* **IMPORTANT NOTICE #3:**
* **IMPORTANT NOTICE #4**:
* **IMPORTANT NOTICE #5:**
* **PROHIBITED ITEMS**