**Documents required :**

* Original Passport (minimum of 3 years old, if customer has re-new the passport then old passport is also required).
* India Visa (minimum of 1 year validity. Required for non India passport holder)
* FRRO Copy (Required for non India passport holder)
* PIO/OCI Card copy (for Indian origin customers who are holding foreign passport)
* Assignment/Appointment letter copy (required for non India passport holder and Indian origin customers who are holding foreign passport)
* Authority letters and custom documents (will be provided by our office before arrival of the shipment)
* Seaway BL copy/AWB copy
* Clear Packing List in English.

**Notes :**

* Customer presence is required in India at the time of custom clearance.
* Customer physical presence is required at the time of custom clearance for below said ports
* Bangalore : For sea shipment customer physical presence is required.
* Chennai : For air and sea shipment customer physical presence is required.
* Kolkata : For air and sea shipment customer physical presence is required.
* Kochin : For sea shipment customer physical presence is required.
* Delhi : No physical presence is required for air and sea shipments.
* Mumbai : No physical presence is required for air and sea shipments.
* Hyderabad : For sea shipment sometime customs require physical presence.

**Custom Rules :**

Custom in India grant transfer of residence benefit (TR Benefit) for a person who is bringing used HHG & personnel effects to India. Below are the criteria which customer has to fulfil to get the TR Benefit :

1. Customer has to live outside India for more than 3 years.
2. The short visits to India should not exceed 180 days within the 2 preceding year of time.
3. TR can be availed once in 3 years of time.

Under TR benefit customer will get a duty free benefit for used household goods and personnel effects upto INR 5,00,000/-.

Electronic items either new or old will attract custom duty under TR or Non TR. For further calculations and rates kindly let us know so that we can assist.

Any item which is less than 6 months old will be considered as new item and attract custom duty.

If customer is not eligible for TR benefit then whole shipment will attract custom duty except for used clothes, used shoes and used books.

We will be happy to assist your customer for further detailed information on custom rules and clearance part.