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| Please be advised that in Canada the client MUST clear Canada Customs in person.  Failure to do so in a timely manner will result in very high demurrage costs collect to the client.  THC/Dock fees are not included as they vary with the carrier.  Any charges paid out will be charged back at actual cost plus 15%.  We suggest you prepay all of these charges.  Once cleared, we will pick the freight up and arrange delivery.  Assumes clear access at destination.  Delivery Monday-Friday during normal business hours.    **Rate includes:**   * Direction regarding Customs Clearance * Inland transport * Delivery, unload, unwrap, set up of basic beds (headboard, footboard, rails) and legs on tables * Countertop/flat surface unpack and removal of debris on day of delivery only.     **Rate excludes:**   * Customs duties, taxes, clearance of alcohol, government inspection fees. * Demurrage / detention / storage * Parking permit if necessary, parking tickets if issued. * Delivery above 2nd floor  / difficult access / shuttle * Heavy lift (piano, safes, etc.) * Other 3rd party services * C.F.I.A. inspection     **Any uncrating/IKEA/flat pack type assembly to be quoted separately and is not included in these rates.  Also, due to liability issues we do not reassemble cribs.**    **Shuttle                        $ 12.00/100 lbs.** **Stair carry per floor  $   3.05/100 lbs. above first floor** **Elevator/long carry   $   3.00/100 lbs/75 feet (first 75’ included)** **Handyman                 $ 85.00/hr/man – 3 hour minimum**    **If a vehicle is shipped (includes motorcycles), it is entirely the shipper’s responsibility to ensure that they are legally able to import, insure and license it in Canada.**    Container THC – approx. $500 US – 20’ / $650 US – 40’. LCL THC – approx. $95 to $100 US per m3. Dock fees LCL – approx. $50 to $60 CDN per shipment Airport fees – approx.  $35 to $45 CDN per m3.    **All charges must be paid prior to delivery**.  **Due to COVID crisis, credit has been temporarily suspended.**    **$35 wire transfer fee will be added to invoice if this is method of payment**    COVID-19 is having a significant impact on the worldwide shipping industry. While we endeavour to provide our clients with the usual seamless services at the prices/conditions quoted,  we regret to inform that this may not be possible in all instances:  Shipping/air lines have reduced or cancelled their services. The capacity is reduced, rates are increasing and the remaining vessels/flights are sometimes fully booked. Please note this situation prevents us from guaranteeing any freight price or transit times.  Measures being put in place by various governments may impact our ability to provide our services to you and may require us to take precautionary or exceptional additional measures which may include but not be limited to additional intermediate storage, postponement of services, etc.). As a result, extra charges may occur and Starline Overseas Moving will not accept any liability for costs or any losses that may arise. We are closely monitoring the situation and will ensure that all customers are advised of developments that may affect fulfillment of the contracted services    Please advise if there is anything else I can do to assist.    Very best regards,  **Lorrie Macfarlane**  Manager, International Division    3570 Nashua Drive  Mississauga, ON L4V 1L2  ph: 289-633-2076  toll free: 800-663-0492  fx: 905-454-3059 |