**Terms & Condition:**

Please see the attached file

**Services Included**

* Delivery Order Fee and THC at Jebel Ali port strictly through Master BL/Direct Line for FCL.
* Import documentation, normal custom clearance, supervising custom inspection at port
* Container transportation from port and return empty container to port.
* Delivery to the delivery location in Dubai through normal access, unloading, placement of packages to respective rooms, unpacking of bulky items and assembly of simple furniture.
* Removal of debris on the day of delivery.

We will be happy to give comfort call or welcome email introducing Frontline Relocations as your designated partner in U.A.E.

**Services Excluded**

* Customs duty/Taxes, detention, demurrages, Customs Inspection, redelivery.
* Long carry, stair carry, delivery above second level without elevator, piano/heavy object handling (above 100 Kgs).
* Split delivery, storage, warehouse handling charges.
* Shuttle service - If the trailer cannot go to the residence site, we have to transfer the same into small trucks, in which case additional charges of USD 250/- will apply.
* If the items will not fit into lift or not accessible, additional charges of USD 80/- per piece will apply for those items which need to carry through staircase.
* Second debris pick up (if required additional charges USD 95/- will be applicable)
* Any third-party service i.e, carpenter, electrician, plumber, handyman.
* Cargo Insurance.
* Delivery on weekend or public holiday. Should there be any special request for non-office hour’s delivery or weekend /public holiday delivery that will be arranged with additional charges.

