**FCL**

***Inclusions***

Our rate includes the following services:

• Complete customs clearance

• Complete unwrapping

• Delivery to residence up to 2nd floor

• Inbound transportation

• Removal of debris

• Return of empty container to port

• Setting up of basic furniture

• Customs inspection

• Local VAT

• Port & terminal handling charges

• Storage (start from the 5th day of vessel arrival)

• Demurrage (start from the 5th day of vessel arrival)

***Exclusions***

Our rates do not include the following services

• Crane or outside elevator

• Customs taxes & duties

• Abnormal access

• Unpacking of cartons

• Assembling of furniture

• B/L exchange fees & demurrage deposit (if required)

• Heavy items

**AIR**

***Inclusions***

Our Airport to Door Service includes the following:

* Customs Clearance
* Airport charges
* Inland transportation from airport to residence

***Exclusions***

Our Airport to Door Serviceexcludes the following:

* Chargeable weight exceeding estimated weight, gross weight including palletizing/packing, customs examination, customs duties and taxes, insurance, detention/demurrage, warehouse handling, storage, port charges accrued at the destination port, shuttle service at destination, hoisting, parking permits, handling of heavy items such as pianos, safes, long carries and delivery above the second floor (without access to an elevator), weekend overtime delivery charge, or any services not included above.

Thank you

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