**SERVICE INCLUSIONS:**

Import customs clearance

Import customs formalities

Delivery to residence (up to 2nd floor)

Unloading, Unpacking of cartons onto a flat surface and removal of debris

Direct delivery from port to residence

**SERVICE EXCLUSIONS:**

\*\*\*18% GST ON THE DESTINATION CHARGES

DTHC

Demurrage & detention

Insurance

NVOCC/deconsolidation fee for LCL

CUSTOM DUTY

Warehouse handling and storage extra

**ADDITIONAL SERVICES:**

Shuttle service

Upright piano

Baby grand piano

Vehicles

Heavy labor

Handyman

**PAYMENT TERMS:**

FIDI agents - a 30 day credit

Others- advanced payment before delivery

**NOTIFY PARTY:**

Grace Relocations Pvt. Ltd.

Footprint Building, 2nd Fl., Sector-48, Sohna Rd., Gurgaon

**Email:**

**Phone**: +91 8800495200

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**NOTIFY PARTY:**

Chess Moving Adelaide

593-595 South Road Regency Park SA 5010

**Email:** [Adelaidelmports@chessmoving.com.au](mailto:Adelaidelmports@chessmoving.com.au)

**Phone**: +61 (0) 8244 4100