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| Services | |
| Services Included | Services Excluded |
| • Warehouse handling in-out at our warehouse facility (for all EU shipments) | • Duty/Sales Taxes (if required for non-EU countries) |
| • Delivery to residence/store up to level one (excluding lifts) | • Customs and/or Quarantine inspection and associated transport costs (if applicable for non-EU countries) |
| • Unwrapping of wrappings, setting up of easily assembled basic items | • Heavy items such as Pianos, Safes, Spa Pools, etc… |
| • Same day removal of debris | • Additional debris removal /collection |

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| Additional Charges | |
| Customs clearance | |
| •  Basic customs clearance procedure for all non-EU shipment(s) | € 285,- |

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| Storage | |
| •  Item Storage | € 1.50,- per cbm / week (min. € 25,) |

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| Other Charges | | |
| • Stair carry / long distance | | € 15,- per cbm (more than 10 steps or 25mtr walk). |
| • Elevator surcharge | | € 240,- flat, per day/per address upto 4th floor (5th floor US standard), higher levels on request. |
| • Parking | | € 220,- euro per address (5 working days reservation) |
| • Pianos | Upright: Baby Grand: Grand: | € 200,-  € 475,-  € 475,- base on single level delivery |
| • Disposal of crates or lift vans | | € 25,- per crate, or per cbm |
| • Handyman (min 2 men) for IKEA and or lusters, paintings | | € 45,- per hour (min. 4 hours). |
| • Delivery of cars and vehicles by tow truck | | € 450,- |

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| Information |
| Warehouse address  Karveelstraat (green door)  2030, Antwerp  BELGIUM  Tel: +32 3233 06 11  Mobile: +32 477 496 030 (Erik Dockx)  Email: info@erdo-relocation.com |
| [www.erdo-relocation.com](http://www.erdo-relocation.com) |