**Rates Include**

Unpacking of the boxes onto flat surface available

Reassembly of any furniture

Normal formalities ( through master BL ) and normal import customs clearance

Transportation of container from port, and return of empty container

Destination services with unloading

Removal of debris ( on the delivery day )

Normal access up to first floor with direct access in front of residence ( maximum long carry of 25 meters )

**Do note that as we have encountered on numerous occasions that there were new/flat packed & IKEA type furniture & also 3 to 4 doors cabinets/wardrobes & complicated furniture included in the shipments which will require the services of a craftsman/handyman to reassemble. Take note that our services only include re-assembly of simple dismantled furniture. Excluding craftsman/handyman services at € 85 per hour minimum 4 hours.**

**Rates Exclude**

Shipping line detention, demurrage, and port storage charges at port/ airport

Customs inspection, taxes and duties, if any

Document transfer fees and any additional charges billed by shipping line, Exchange BL or NVOCC fees, please make sure to ship under 1x master shipping line BL (please check eventual hidden etc.)

Bonded transport

Shuttle service, if the container cannot be placed directly to the delivery address Y extra handling due to unusual access to residence.

Long carry, stair carry, delivery above first floor/ second level

Electrical and/ or water connections

Wall mounting of TV. Assembly of wall units, and Third party services such as carpenter/ Plumber/ Electrician/ Handyman etc.

External elevator

Assembly of flat packed furniture, or brand new furniture, which requires a handyman

Handling of items over 100kg. like pianos, safes…

Extra pick up of debris after delivery day

Rates also do not include insurance, and are subject to the terms and conditions

Container washing fee/ maintenance fee while returning the empty container to port

Warehouse handling and storage

Working on weekends, public holidays, or non-office hours

Maid service : placement of boxes content onto shelves

**Documents needed:**

**(Warning to avoid demurrage charges – import documentation MUST be completed at least 5 days BEFORE shipment arrival at Port/Airport)**

Detailed valued and signed inventory

Attestation/Certificate of change of principal residence issued by Consulate (or any other official authority) in origin country

**Stating of at least one year spent abroad (outside Europe) and that customer is moving to a main residence in France – IMPERATIVE FOR DUTY FREE ENTRY !!!**

Copy of passport

Non resale attestation

Proof of residence in France (rental contract, electricity or phone bill – less than 3 months old)

**Insurance terms:**

If all risks insurance is COVERED BY YOUR CARE OR BY A THIRD PARTY, please note that our contractual liability will be restricted to 450 € (or equivalent in currency), per object or collection of objects, within the bounds of a ceiling, covering all the household goods and personal effects, calculated on the base of 450 € (or equivalent in currency) per cubic meter. It is also agreed that we won’t be responsible for damages or missing items on furniture or personal effects packed by customers.

It is your responsibility to inform the customer, account, insurers or any party involved accordingly.

**Settlement terms:**

FIDI Agents: We are pleased to allow 30 days credit

NON FIDI Agents: We will require payment before delivery

Any amount/invoice under 500.00 € we will require pre-payment

**Payment is expected "Net bank charges"**

Should you have any questions or concerns, please do not hesitate to contact me.

We are looking forward to hearing from you.

Kind regards,

**Attika FLAMENT**

Director the SMC France

Tel: +33.6.95.03.59.11.