**Our Rates Include:**

✔ Pick-up at port of entry  
✔ Normal customs clearance  
✔ Transportation from port to residence within standard distance  
✔ Delivery to residence by normal access (up to **2nd floor**)  
✔ Unloading through normal access  
✔ Unpacking of cartons onto a flat surface and removal of debris  
✔ Assembly of furniture (**not requiring third-party services**)  
✔ Return of empty container to depot

**Our Rates Do Not Include:**

✘ Duties / Taxes / THC at destination port / Demurrage & detention fees  
✘ NVOCC / Deconsolidation fee for LCL shipments  
✘ Parking allowance  
✘ Long carry or moving beyond **2nd floor** via stairs  
✘ Insurance

**Additional Charges (if applicable):**

**-Storage in our facilities:** **65€ HT per 8 MCB/month**

**-Heavy lift charges:**

-Upright piano: **500€ HT**

**-**Grand piano (**excluding special equipment/crane use**): **750€ HT**

**-Hoisting services:** Upon request

-**Shuttle service:** **35€ HT/hour** (Minimum **5 hours**)

-**Stair carry:** Upon request

-**Assembly/reassembly of items requiring specialized services (e.g., IKEA furniture):**

**50€ HT/hour** (Minimum **4 hours**)

-**Transit or parking in restricted areas and delays caused by regulations:** To be evaluated case-by-case

-**Handling in/out (one-time fee):** **65€ HT per 8 MCB**

Kind regards,

Béatrice LI

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