**Our Rates Include:**

Pick-up at port of entry

Normal customs clearance

Transportation from port to residence within standard distance  
Delivery to residence by normal access (up to **2nd floor**)  
Unloading through normal access

Unpacking of cartons onto a flat surface and removal of debris  
Assembly of furniture (**not requiring third-party services**)

Return of empty container to depot

**Our Rates Do Not Include:**

Duties / Taxes / THC at destination port / Demurrage & detention fees

NVOCC / Deconsolidation fee for LCL shipments

Parking allowance

Long carry or moving beyond **2nd floor** via stairs

Insurance

**Additional charges ( if applicable ):**

**Storage in our facilities**: 65€ HT per 8 MCB/month

**Heavy lift charges**:

Upright piano: 500€ HT

Grand piano: ( excluding special equipment/ crane use ): 750€ HT

**Hoisting services**: Upon request

**Shuttle service**: 35€ HT/hour ( Minimum 5 hours )

**Stair carry**: Upon request

**Assembly / Reassembly of items requiring specialized services** ( e.g., IKEA

furniture ): 50€ HT/hour ( Minimum 4 hours )

**Transit of parking in restricted areas, and delays caused by regulations**: To be

evaluated case-by-case

**Handling in/ out** ( one-time fee ): 65€ HT per 8 MCB

Kind regards

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