**For your reference, please kindly arrange the shipment with the POE Incheon, not Busan in case the final delivery address is Seoul area.**

**If the shipment should be routing to Busan port, the empty container might need to be returned to Busan CY after the customs clearance is done, which might cause USD550-700 of container returning charge accordingly.**

**In case the POE would be Incheon, container returning charge would not incur.**

***PLEASE DO NOT BOOK HAPAG-LLOYD DUE TO THE EXPENSIVE CONTAINER RETURNING CHARGE.***

**If the shipping line is HAPAG-LLOYD, however, USD200-300 of Container returning charge to Bugok CY would incur as per the shipping line’s internal policy.**

**MSC, KMTC and COSCO would be our recommendation for your choice to send any FCL shipments to Korea.**

**PLEASE MAKE SURE TO PREPAY ALL THE FUEL SURCHARGES AT ORIGIN SINCE THOSE CHARGES ARE EXCLUDED FROM OUR CHARGES.**

* **Most Common Additional Charges that are excluded from our quotation;**

USD160-250 of **Inside/External elevator charge** would incur if the client’s residence is onto the 1st floor, and USD320-350/20’ or USD480-550 of **fuel surcharges** might incur in case the shipment should be trans-shipped from/to the Intra-Asia countries.

**Full unpacking service with full arrangement of small items into the designated space** such as drawers, bookcase or shelves would be excluded in our destination service, and if required, USD85/hour(4 hours min.) of additional charge would incur.

In additional, **IKEA or fully disassembled furniture** would require any furniture specialist with additional charge as well.

Please see the attached above 6 documents and information – Rates are included & excluded, Accessorial charges, Customs regulations to Korea-HHGs-Auto-Motorbike, Required documents, Customs forms and Consignment instructions and General terms and conditions.

Please select best port of entry comparing destination service charge and inland trucking charges between Incheon and Busan and Transit time from Port of entry to customs warehouse takes: FCL : approx. 5~7 working days / LCL : approx. 6~8 days / Air : 4~6 days

**Our Service Includes**

* Import documentation handling Charge
* Transport from port of arrival directly to normal access address(SOFA/DOD/Diplomatic-Embassy moves-FCL only)
* Inland bonded Transportation from arrival port to customs warehouse
* Normal Customs Clearance
* Customs Bonded Warehouse charges (Normal-basic covered time period 4-5 days for Sea and 2~3 days for Air)
* Delivery to single residence upto 1st floor (ground)
* Unloading, delivery into premise, normal unpacking on flat floor (without arranging small pcs to shelves or drawers)
* Normal Furniture reassembly and positioning
* Debris removal at the same delivery day
* Claim handling assistance

**Our Service Excludes**

* Destination Terminal Handling Charges
* Surcharge (BAF, CAF, FAF, EBS,CRC, CIC, etc) which incurs on every shipments and from Intra-Asia countries to Korea and any T/S shipment in Asian ports if any
* EBS charges(BAF, CAF, FAF, CIC included) : approx. $350.00~$380.00 for 20 feet, $550.00~$580.00 for 40 feet
* CRC (Cost recovery charges) : approx. $80.00 for 20 feet, $160.00 for 40 feet and $8.00 for LCL
* Additional Customs Warehouse storage charges due to intensive, random inspections and late docs provision by assignee or booking agent
* Fumigation if requested
* Reweigh charges of shipment due to difference of actual weight compared to VGM certificate and B/L
* D/O Handling Charge $60.00-$100.00 in case of DTHC Prepaid for FCL/LCL shipment
* Any Extra charges and warehouse storage charges by NVOCC/Forwarders
* X-Ray inspection fee : additional customs warehouse storage charges approx. $100.00 to $200.00 per shipment
* Customs Warehouse additional storage charges over 6 days for SEA and 3~4 days for AIR (estimated additional customs bonded warehouse storage for sea shipment $1.00 to $1.50 per week/1cbm-depends on value of goods and air shipment $0.15/ kg-based on 3~4 days-depends on value of goods)
* SIT charges - Labor and pick up charges from customs warehouse to our warehouse(approx. $300.00 per 1 x 2.5 ton ruck/13~15cbm), our warehouse in/out handling charges-please the attached above accessorial charges
* Demurrage & Detention-$15.00/$30.00 per day for 20/40 feet (normal free time 6 days of vessel arrival) **- Free time extension upto 14 days recommended**
* Empty container returning charges to Bugok CY/Busan CY based on SS Lines policy (to Bugok/Incheon CY: $100.00(20 feet)/$150.00(40 feet)-Hapag only $180.00/$250.00 respectively / to Busan CY: $450.00(20 feet)/$550.00(40 feet) - Shipment cleared in Busan customs office not applicable
* Container damage/repair and cleaning charges if any

**Required Documents (Origin/Booking Agent)**

Please read the attached required docs for customs clearance for smooth importation.

1. Express Release B/L or copy of Seaway Bill / AWB (You don’t have to issue Original B/L/ABW)
2. Packing list without value (if value list available, please forward it to us for any unexpected situations)
3. Customers destination contact details in Korea
4. Copies of passport including photo, visa and entry stamped pages to Korea
5. Alien Registration Card Copy for foreigner only

**At destination,** once assignee arrives in Korea, any other supporting documents for customs clearance such as Customs forms and supplementary docs are consulted and supported by our office.

If there are any prohibited items such as food, canned, winery, alcoholic beverages in your shipment, those would be seized from the customs and even the additional charges such as Disposal fee might incur accordingly, which should belong to the client.

May we take this opportunity to thank you in advance for allowing High Relocation Korea to be of service, and to assure you of our finest service and utmost attention at all times.

