# Voerman Destination Services

**Contact information**

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**Inclusions**

* Import customs clearance
* Import customs formalities
* Transport from port to residence (for FCL)
* Delivery to residence (up to 2nd floor)
* Unloading, unpacking of cartons onto a flat surface, and removal of debris

**Exclusions**

* DTHC
* Demurrage & detention
* Insurance
* NVOCC/deconsolidation fee for LCL (including transport to WHH)
* Airline handling fee
* Import duties

**Additional Services**

* Shuttle service
* Upright piano
* Baby grand piano
* Vehicles
* Long carry
* Stair carry
* Handyman
* Maid service
* Cancellation fee
* Additional debris pick-up
* Outside elevator
* Inside elevator carry
* Warehouse handling
* Storage in transit
* Additional transport via warehouse
* Grand piano
* Parking permit
* Car registration

**Additional Remarks / Terms of Service**

* Rates are valid for 30 days