**We are pleased to provide our quote for full standard destination service**

**Price Includes:**

Customs clearance at port

FCL: Direct haulage of container to residence

Air/LCL: Collect from (A)POE

Groupage: Haul and deconsolidate container at warehouse

Direct delivery services to normal access residence, ground floor plus 1 upper floor

Unwrap and basic crew assembly or furniture, unpack cartons to flat top surfaces, clear debris on day of delivery

FCL - Return empty container to POE

**Price Excludes:**

THC, NVOCC, D/O – please refer to the below

Demurrage, port rent, customs inspections / examinations

Customs duty and tax charges

Congestion / Emergency / Security / War / Contingency / Restitution / Fuel surcharges

Storage or storage handling fees

Shuttle or delivery via UK store due to access or UK haulage restrictions / requirements

Delivery to above ground floor entry residence via elevator or stairs

Heavy lift (safes/pianos, pool tables, any item over 50kgs)

Additional / specialist / handyman assembly fees, parking permits/fines

Further debris collection

Insurance. Credit card / non-GBP payment fees

**AHC / THC / NVOCC / DO charges:**

If these charges are not pre-paid we will invoice them at cost, we advise the approx charges if booked directly with shipping line as follows:

AHC: £0.50 per kgs ACW

LCL: THC £30-£100 per cbm (min 3 cbm); NVOCC - £50-£150 flat fee

FCL/Groupage: 20' container - £200-300; 40' container - £250-400

DO - £50-£150  
If you use a shipping consolidator or booker then further/higher THC / NVOCC may be incurred

Shipping Line Congestion / Emergency / Security / War / Contingency surcharges, please pre-pay these charges at origin where possible, otherwise we will invoice them at cost

UK fuel surcharge, may be applied in case of proliferate increase

UK Port Restitution Congestion Surcharges, if directed by shipping line

City areas - Low Emission / Clean AIr / Safe Lorry zones may be subject to charges as they are rolled out across the UK

**UK Customs Clearance process:**

Please see the guidance UK Document Requirements for yours and your customers attention with advice on all customs process and status for entry into the UK

NOTE – For any person moving to the UK under Transfer of (Normal) Residence (ToR).

To optain approval for the associated relief for their used houehold effects from Tax and Duty they must complete the ToR online application to HMRC whom advise to allow upto approx 15 working days to process application

**Special Notes:**We advise not to ship foodstuffs as this may cause query, delay and further charges at customs

Any wooden packing material must meet ISPM 15 requirements

Invoice for Destination Service will be raised and payable as per the date of shipment arrival into UK, except for approved accounts

We will require that you must provide the following documents as soon as available and in advance of shipment arrival into the UK to allow us to handle the shipment:

* Bill of lading: Waybill or express release is preferred if possible
* Packing list: Clear, legible with each item listed with contents noted
* Clients full name, e-mail address and contact number
* Copy of clients passport
* Customs details / documents if received from the client.

We advise approx time from arrival into port till delivery to be

Air: 2-5 days

FCL: 3-7 days

LCL: 6-14 days

Groupage: 7-20 days

Subject to port/customs processes, UK holidays, schedules

We hope that you and your client find our offer for destination services to be suitable and do hope to be able to work with you on this shipment.

If it may assist we would be pleased to send a welcome letter to your client or provide direct specific advice for any further queries you or they may have

Kind regards

|  |  |
| --- | --- |
| **Mike White**  Manager  [Logo](https://www.fox-moving.com/) | **E:** [Mike.White@fox-moving.com](mailto:Mike.White@fox-moving.com) **M:**+44 (0) 7788 310473 **P:**+44 (0) 1633 488100 **A:** 10 Somerset Road, Cwmbran,NP44 1QX |
| [**www.fox-moving.com**](http://www.fox-moving.com/) | [facebook icon](https://www.facebook.com/pages/Cwmbran-United-Kingdom/Fox-Group-Moving-and-Storage-Ltd/130168243678357) [twitter icon](https://twitter.com/Fox_Moving) [youtube icon](https://www.youtube.com/@FoxGroupUK/) [linkedin icon](https://www.linkedin.com/company/602972?trk=pro_other_cmpy) [instagram icon](https://www.instagram.com/foxmoving) |
| [Banner](https://www.fox-moving.com/) | |

**Our office hours are Mon - Fri 0800 to 1700 (UK)**  
  
**Pleased with our service? Leave us a review** [**here**](https://g.page/r/CdAnWS5M8cUZEAE/review)  
  
In accepting instructions from or supplying services to Fox Moving and Storage, in line with FIDI requirements and our conditions of business, you agree to the following policies:  [Anti Bribery and Corruption](https://www.fox-moving.com/app/uploads/2022/12/Policy-Document-FIDI-Anti-Bribery-and-Corruption-Charter.pdf); [Anti-Trust](https://www.fox-moving.com/app/uploads/2022/12/Policy-Document-FIDI-Anti-Trust-Charter.pdf); [Data Privacy](https://www.fox-moving.com/app/uploads/2022/12/Policy-Document-Privacy-Policy.pdf); [Environmental](https://www.fox-moving.com/app/uploads/2022/12/Policy-Document-Enviromental-Policy.pdf) and our [Overseas Agent SLA](https://www.fox-moving.com/app/uploads/2024/11/SLA-for-Partners-and-Agents.pdf)