Import AIR destination services

**Note :-Please check for the best APOE**Rates are inclusive of airline handling and invoiced per 100lbs on the gross or airline chargeable weight(whichever is the highest). We receive 48hours free time only from the date of arrival, it is therefore strongly recommended to avoid any weekend arrivals.

**ALL RATES ARE QUOTED AND PAYABLE IN BRITISH POUNDS STERLING (GBP)**

**TERMS AND CONDITIONS**

**Our rates include the following services and charges:**

1. Clearance for used household effects for UK and Europe
2. Collection Pick-up from POE terminal warehouse
3. Delivery to destination (mainland) assuming good access for large vehicle
4. Delivery up to European first floor only
5. One time placement of goods, unpacking of furniture items, unpacking of cartons onto flat surface only, with Basic Re-assembly of standard construct items only (not IKEA/flat pack furniture), and removal of debris on day of delivery only

**Our rates exclude the following:**

1. Port rent & container demurrage, airline storage fee’s
2. UK terminal, port and handling fees
3. Customs X-ray, inspection fee, duty or taxes
4. Any third party agency fees and handout costs (these will be billed back at cost plus £65.00 processing fee – Zero VAT if billed back to agent).
5. Parking suspensions, permits or parking tickets incurred (If we are asked to arrange parking suspension there will be a £65.00 + VAT processing fee – Zero VAT if billed back to agent).
6. Split delivery (Delivery to more than one address)
7. Charges due to abnormal access e.g. shuttle, long carry, stair carry, double handling. Note – Charges may still be liable when an elevator is available
8. Handyman charges for flat packed / Ikea style furniture, light fittings etc.
9. Handling of heavy items (more than 2 x man lift) e.g. piano, safe’s, pool tables etc.
10. UK fuel surcharge, may be applied in case of proliferate increase
11. Storage, warehouse handling, re-delivery fees
12. Insurance
13. Customs entry for non-household / commercial items
14. Un-crating fees
15. Terminal/NVOCC charges for LCL freight plus £65 processing fee
16. Congestion, Low Emission, Clean air, or safe lorry zone charges (these will be billed back at cost plus £65.00 processing fee – Zero VAT if billed back to agent).

***For consignee/notify party instructions, please contact our office direct –*** [***imports@the-eurogroup.com***](mailto:imports@the-eurogroup.com)

For shipments bound for remote areas or with access limitations Eurogroup International fully reserve the right to change methods of shipping / if necessary tranship loose loads to own vehicles for the onward transportation to residence.

Deliveries to other destination countries and offshore islands quoted upon request.

**Eurogroup tariff pricing is for trade colleagues only.**