Rate **includes:**

Full Destination Services

Ocean/Air/Road Freight to Port of Arrival only

Rate **excludes:**

Insurance

Destination Duties/Taxes, Storage/Detention (if applicable)

Customs Inspection Fees (if applicable)

DTHC/AHC at destination

NVOCC charges

Delivery above first floor, long carry, shuttle

Parking suspension

Warehouse handling

Storage

Excess Mileage (if applicable, upon confirmation of full address)

Weekend work

Vehicle Unloading and Re-delivery. Price on application

3rd Party services

Additional Debris Collection



Delahaye Moving is member of the [British Association of Removers (BAR)](https://bar.co.uk/) and the international association, [FIDI](https://www.fidi.org/). The Delahaye Moving code of conduct includes all elements of the BAR and FIDI codes of conduct, [anti-bribery, anti-corruption](https://www.fidi.org/about-fidi/fidis-vision-mission/anti-bribery-and-anti-corruption-charter), and [anti-trust](https://www.fidi.org/sites/default/files/public/2020-03/FIDI%20Antitrust%20Charter%20(ATC)%20-%20Oct%202017_1(1).pdf) policies. Delahaye Moving has the [FIDI-FAIM quality accreditation](https://www.fidi.org/quality/fidi-faim-certification) and complies with the furniture ombudsman [dispute resolution process.](https://www.disputeresolutionombudsman.org/wp-content/uploads/2019/01/Consumer-Guide-BAR-Premier-House.pdf)   Delahaye Moving has strict security and preserves the integrity and confidentiality of all personal information at all times and to this end will ensure that adequate security measures and precautions are in place to protect the Personal Information at all times in accordance with the Data Protection Act 1998 (or any subsequent re-enactment or replacement data protection legislation) in respect of all Personal Information that we receive or process. This is documented in our [data protection policy](https://www.delahayemoving.co.uk/Data%20Protection%20Policy.pdf).  Our partners are to comply with our procedures and adhere to our [code of conduct](https://www.delahayemoving.co.uk/Code%20of%20Conduct.pdf) when handling shipments on behalf of Delahaye Moving. Our *[Terms&Conditions](file:///\\\\paris-srv\\Move%20Ware\\2020%20terms%20and%20conditions.pdf" \t "_blank)* are also available on our website.