**Services Include**

* Uplift of container from port/airport, transport to our warehouse
* Devanning into Bond Store
* Customs and Quarantine clearance process (inspection charges excluded if applicable) - refer to the costs below
* Delivery of household goods to one residence after clearances are received - standard unpacking and removal of packaging debris on same day (if applicable)
* Hand out of motor vehicles/ cars / motorbikes / boats / trailers etc at port of entry depot
* Un-crating of up to 2 items - Allow additional NZ$50.00 for un-crating of each additional item
* Return of empty shipping container to terminal

**Services Exclude**

* MPI / Quarantine Inspection Fees
* Customs ITF fee - NZD 75 per consignee.
* Fumigation, steam-cleaning, container wash & related costs
* $50.00 bank receivable fee for International payments where no credit terms are in place with New Zealand Van Lines Ltd
* Demurrage and detention charges
* Payment of Customs Duties / GST (5% administration charge will be applicable on all payments to Customs by New Zealand Van Lines Ltd on behalf of the client) plus $150 clearance processing fee
* Deliveries on weekends, above second floor or apartments where lift access is required
* Parking fees
* Special Services, i.e.: carpenter, plumber, assembly of kitset / flat pack furniture e.g. Ikea
* Specialised handling of piano's / waterbed / safes / guns / ammunition / Spa pools / Engineering lathes / tools and the like
* Upright Piano additional NZ$150.00 / Grand Piano NZ$350.00 (ground floor placement only with good access)
* GST charge of 15 % plus an administration charge of 15% is applicable on any charges paid by the client to New Zealand Van Lines Ltd locally in New Zealand or         if the goods are shipped on a collect basis wherein destination charges are to be collected from the client in New Zealand

**QUARANTINE INSPECTION FEES:**

Please note that it is very likely that a physical inspection may be required by MPI Biosecurity New Zealand. If so, quarantine inspection service charges will be collected direct from the consignee if not prepaid. The fees can vary depending on the extent of the inspection required. Our fees cover all attendances relating to the MPI Biosecurity inspection, including arranging the same, liaison with MPI Biosecurity, location of items for inspection, attendance by accredited personnel, obtaining final release documents, all MPI Biosecurity charges, and all other incidental costs and administration.

Important note:

Recently there has been a major emphasis on items of quarantine interest which are declared by shippers, but not clearly identifiable or not listed at all on the packing inventory. This makes it difficult to locate the items at the time of inspection with the MPI officer. In the event MPI requests a search to locate declared item(s), (which are not clearly noted on the packing inventory) there will be an additional fee of NZ$ 90 per hour or part thereof, incl. GST applicable for assistance to MPI for locating quarantine items (minimum charge NZ$ 45.00) to cover labour charges, unpacking & repacking.

**STRUCTURAL INSPECTION CHARGES FOR MOTOR VEHICLES:**

All motor vehicles and motorcycles are subject to a structural inspection by an independent organisation on behalf of the New Zealand Transport Agency (NZTA). Please budget for the below additional charges.

Motor vehicle = NZ$ 185.00

Motorcycle = NZ$ 135.00

**PORT SERVICE CHARGES / THC:**

Destination rates do not include New Zealand port service charges / THC which must be added (if not prepaid).**These are estimated charges and are subject to change and will be invoiced at actual cost plus a 15% admin fee**. Port charges for shipments arriving through a NVOCC/LCL forwarder are considerably higher than charges received directly from the shipping line.

20’ Container = NZ$ 520.00

40’ Container = NZ$ 890.00

LCL = NZ$ 150.00 per gross cbm (minimum NZ$ 350.00)

Airfreight = NZ$ 180.00 per Air waybill. Shipments over 500 kgs ACW allow additional NZ$ 0.10 per ACW

**DOCUMENTS REQUIRED**

* Sea waybill / Bill of Lading / Air Waybill
* Quarantine Declaration for Sea Containers (for FCL container shipments only)
* New Zealand Customs & Quarantine Unaccompanied personal baggage declaration (NZCS 218)
* Trade Single Window Client Registration Form (NZCS 224)
* Inventory
* Copy of shipper and any family member’s passport
* Copy of relevant visas / permits (for immigrants)
* Any relevant approvals for prohibited / restricted goods, i.e. CITIES permit
* Copy of Prescription for any prescribed drugs
* List of alcohol / wine collections with evidence demonstrating that the alcohol / wine has been collected over a period of time and is of varying types

FOR MOTOR VEHICLES (if included)

* Original Registration Certificate title and / or original de-registration certificate as applicable
* Original purchase invoice
* Original compliance certificate issued by the manufacturer of the car if applicable / required

**IMPORTANT LINKS / INFORMATION:**

**CUSTOMS / QUARANTINE FORMS AND INFORMATION:**

* [Quarantine Information for Importing Household goods & Personal Effects](https://www.biosecurity.govt.nz/travel-and-recreation/arriving-in-new-zealand/goods-clearance/household-goods-and-personal-effects/)
* [Declare or Dispose -Information on Biosecurity Risk Goods](https://www.biosecurity.govt.nz/dmsdocument/12588-declare-or-dispose-of-biosecurity-risk-goods-english-brochure)
* [Moving To New Zealand - What you need to know](https://www.biosecurity.govt.nz/dmsdocument/4681-moving-to-new-zealand-what-you-need-to-know)
* [Sea Container Quarantine Declaration](https://www.biosecurity.govt.nz/document-vault/1195)
* [New Zealand Customs Service Guide to importing Personal effects and motor vehicle](https://www.customs.govt.nz/personal/duty-and-gst/household-personal-effects-vehicles/)
* [New Zealand Police Information on Import of Firearms](https://www.police.govt.nz/advice-services/firearms-and-safety/visitor-firearms-licence-and-import-permits)
* [CITES Information for import of Endangered Species of Wild Fauna & Flora](https://cites.org/eng/disc/how.php)
* [Information on Personal Importation of Medicines](https://www.medsafe.govt.nz/consumers/miet/importmedicines.asp)
* [NZCS 218 Unaccompanied Personal Baggage Declaration](http://www.customs.govt.nz/globalassets/documents/forms/nzcs-218-bringing-personal-household-items-into-new-zealand.pdf)
* [NZCS 224 Trade Single Window (commercial shipments only)](https://www.customs.govt.nz/globalassets/documents/forms/nzcs-224-trade-single-window-client-registration-application.doc)
* [NZCS 224-A Customs Number Application for an Individual Person (not a business or a sole trader with a trading name) for Import of Vehicles](https://www.customs.govt.nz/globalassets/documents/nzcs-forms/nzcs-224-a-customs-number-application-for-an-individual-person.pdf)

**IMPORT OF MOTOR VEHICLES / BOATS / MOTOR BIKES / TRAILERS / CARAVANS / YACHTS:**

* [New Zealand Customs Guide to Importing Motor Vehicles/ boats etc.](https://www.customs.govt.nz/personal/move-to-nz-permanently/vehicles-boats-and-planes/)
* [NZ Transport Agency Guide to importing a Vehicle](https://www.nzta.govt.nz/vehicles/importing-a-vehicle/)

**IMPORTANT NOTICE RE: Brown Marmorated Stink Bug:**

For all goods which include vehicles, machinery and parts shipped from the below list of Targeted risk countries;

* Any vessel that tranships or loads goods from these countries are also subject to heightened Vessel surveillance.
* Albania, Andorra, Armenia, Austria, Azerbaijan, Belgium, Bosnia & Herzegovina, Bulgaria,  Canada, Croatia, Czech Republic, France, Georgia, Germany, Greece,       Hungary, Italy, Kosovo,  Liechtenstein, Luxembourg, Macedonia, Montenegro, Netherlands, Romania, Russia, Serbia, Slovakia, Slovenia, Switzerland, Spain,               Turkey, United States of America. Japan (Heightened vessel surveillance will be the only measure applied).

All containerised cargo (including FCL/LCL/FAK/FCX shipments) and/or Breakbulk out of the above list of countries must be treated prior to arriving into New Zealand.  Treatment in New Zealand will not be possible.  Failure to meet the Import Health Standards will result in re-shipment or destruction of the sea container and cargo.

Please refer to this link for further details: -

<https://www.biosecurity.govt.nz/importing/vehicles-and-machinery/requirements-documents-for-importing-vehicles-machinery-or-equipment/brown-marmorated-stink-bug-requirements/>

**YOUR CUSTOMERS PATHWAY TO NEW ZEALAND:**

Are you able to confirm what pathway the shipper will be entering New Zealand under? Are they a returning New Zealand Citizen or Resident? If not, do they require any assistance with visa's? We would be delighted to connect your customer with our Licensed Immigration Partner- please let us know.

**VALIDITY:**

Rates are valid for shipments arriving within 3 months from the date quote was submitted.

**PAYMENT TERMS:**

We extend 30 days credit to all OMNI / FIDI members and approved trading partners. In all other cases prepayment is required by draft or TT prior to delivery, which will include a $ 50 bank wire fee.

**Disclaimer:** All reasonable efforts have been taken to ensure this information is accurate & current. However, the information is not legal advice, may contain information provided by other information providers and may be changed, deleted, added to or otherwise amended without notice. NZ Van Lines Ltd does not endorse or guarantee any other organisations linked or referred to, or the accuracy of their information. Before acting on the information contained (or linked or referred to) in this document you should seek confirmation of compliance directly. NZ Van Lines Ltd does not accept any responsibility or liability whatsoever whether in contract, tort, equity or otherwise for any action taken as a result of reading, or reliance placed on NZ Van Lines Ltd because of having read, any part, or all, of the information, or for any error, inadequacy, flaw in or omission from that information.

Kind regards,

**Craig Harris  
International Manager**

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