



A. UNIVERS TRANSIT Ltd.



IMPORT PACKAGE

Customs Regulations & Delivery Process - Israel

Effective: January 2026

Prepared by A. Univers Transit Ltd.

International Moving | Relocation | Customs Brokerage | Fine Art Logistics

YOUR Expectations. OUR Expertise.



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Gan Darom Industrial Zone, Bnei Darom 7925000 Israel



A. UNIVERS TRANSIT Ltd.



Welcome to Israel

Dear Valued Customer,

Thank you for choosing A. Univers Transit Ltd. We are pleased to assist you with the import, customs clearance and delivery of your household goods and personal effects in Israel.

This guide explains the main steps, documents and customer responsibilities involved in the import process. It is designed to help you prepare correctly and avoid unnecessary delays or additional costs.

Important Notice

- Final decisions regarding tax exemption, customs status, duties, taxes, inspections and document requirements are made by the Israel Tax Authority / Israeli Customs.
- Regulations may change. The information in this package is a practical guide only and should be confirmed against your personal status and shipment details.
- If you intend to use tax-exemption rights, you should be physically present in Israel before the shipment arrives and before customs clearance is processed.
- Customs clearance can begin only after cargo arrival and after all required documents are complete and correct.

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About A. Univers Transit Ltd.

A. Univers Transit Ltd. is a privately owned Israeli international moving and logistics company operating since 1995. We specialize in household goods, personal effects, relocation services, fine art logistics, exhibitions, storage, customs brokerage and international freight forwarding.

Our company operates under internationally recognized quality standards, including ISO 9001:2015 and FIDI/FAIM accreditation. Our management and professional team hold relevant qualifications in freight forwarding, customs brokerage and marine insurance, and we coordinate end-to-end moving solutions through a trusted global network of partners.

Our goal is to deliver a professional, transparent and well-managed relocation experience from customs clearance to final delivery.

The Import Process at a Glance

1. Pre-arrival preparation - confirm your status, gather documents and send them to our import team.
2. Shipment arrival - the container or shipment arrives at the Israeli port, airport or terminal.
3. Customs clearance - we submit the customs file and communicate with Customs until release is approved.
4. Local charges and customs requirements - port, terminal, inspection, duties, taxes or access-related charges are confirmed where applicable.
5. Delivery scheduling - once the shipment is released, we coordinate a delivery date with you according to availability and access conditions.
6. Delivery and basic service - our crew unloads, places items in the home, unwraps large furniture and performs basic reassembly as described below.
7. Post-delivery support - if there are questions, missing documents, claims or additional services, our team remains available to assist.



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Customer Statuses & Customs Treatment in Israel

Your customs status determines whether your household goods may be eligible for full or partial tax exemption, temporary import under guarantee, or full taxes. The following summary is general and subject to Customs approval.

Status	General Treatment	Key Notes
New Immigrant / Oleh Hadash	May be eligible to import up to three consignments of household goods within the permitted period after Aliyah.	Rights usually apply to used household goods for personal indoor use. Quantity limits apply to appliances and electronics. A Teudat Oleh and supporting documents are required.
Returning Resident / Returning Student	May be eligible for tax benefits if the official criteria are met, including a qualifying period abroad and customs approval.	Usually requires proof of return status, passport history and proof of residence in Israel. Shipment limits and timing rules apply.
Tourist / Foreign Resident	Household goods and personal effects are generally dutiable unless a specific exemption or temporary-import arrangement is approved.	Customs may require full payment of duties/taxes or a bank guarantee, depending on the case.
Foreign Worker - B-1 Visa	Goods are generally dutiable. In some cases, temporary import under bank guarantee may be possible.	The guarantee is released only after Customs confirms export of the goods from Israel and all conditions are fulfilled.
Diplomat	May be duty-free with the appropriate diplomatic and customs forms.	Forms must be approved by the relevant Embassy/mission and Israeli Customs before release.

Practical Recommendation

- Send your passport, visa/status documents, shipment documents and delivery address as early as possible.
- Do not assume tax exemption until Customs confirms eligibility.
- Avoid shipping newly purchased goods, high-value goods, commercial goods or restricted goods without discussing them with us in advance.

Documents Required

Scanned copies are normally sufficient unless originals are specifically requested. If identification is required, we may complete the process by video call together with your ID/passport.

Document	When Required	Notes
Customs Declaration - Form 130 / Form 130 v.1	All personal imports	Short or long form may be used. Must be completed, signed and consistent with the packing list.
Digital Power of Attorney / Customs Authorization	All customs files	Required for us to act as your customs broker. Electronic authorization may be required through the official customs system.
Delivery Instruction Sheet (Hebrew / English)	All deliveries	Includes delivery address, access information, contact details and preferred dates.
Packing List / Inventory	All shipments	Must match the shipment and be clear enough for Customs review.
Original Bill of Lading or Express Release / Air Waybill	Sea or air shipments	Required to release the shipment from the carrier or terminal.
Passport - photo page and relevant entry pages	All customers	Customs may review entry dates, visa status and eligibility.

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Visa / Residence Permit / Work Permit	Non-Israeli citizens or foreign workers	Required where relevant to customs status.
Teudat Oleh	New immigrants	Required to claim Oleh customs rights.
Returning Resident / Student Confirmation	Returning residents or students	Official entitlement confirmation may be required.
Lease or Purchase Agreement in Israel	Where requested by Customs	Proof of residence in Israel.
Israeli ID / Teudat Zehut	Israeli citizens or residents	If available or requested.
Bank Guarantee	Temporary import cases, mainly foreign workers	Only if approved/required by Customs.
Invoices / Receipts for New or Recent Purchases	If applicable	Customs may require supporting values.
Export Customs Documents	If applicable	Relevant mainly where goods were previously exported from Israel or where Customs requests proof.

Customs Clearance & Delivery Procedure

Before Arrival

- Contact our import team as soon as you know the estimated arrival date of your shipment.
- Send all required documents before the vessel, aircraft or truck arrives, where possible.
- Confirm your delivery address, floor, elevator availability, parking, street access, need for shuttle, crane or any special handling.
- Advise us in writing if the shipment contains new items, high-value items, artwork, special collections, restricted goods, food, beverages, medication, plants or any item that may require special approval.

After Arrival

Once the shipment has arrived and the required documents are complete, we will submit the customs file. Under normal circumstances, customs clearance may take approximately 2-3 business days. This timeframe may change due to Customs queries, inspections, missing documents, port congestion, terminal delays, holidays or circumstances beyond our control.

Once release is approved, our team will coordinate delivery with you according to route planning, crew availability, access conditions and any required third-party services.

Standard Delivery Service

Unless otherwise agreed in writing, standard delivery normally includes:

- Transportation from the terminal or warehouse to the delivery address.
- Unloading of goods and placement in the relevant rooms as directed on the day of delivery.
- Unwrapping of large furniture items.
- Basic reassembly of used furniture that was dismantled by the origin packing crew, such as simple beds and standard tables, when feasible on the day of delivery.
- Removal of used packing debris from the delivery day, subject to building rules and local arrangements.

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Services Not Included Unless Quoted Separately

- Full unpacking of cartons and placement of all contents in cupboards, shelves or drawers.
- Wall mounting, drilling, picture hanging, curtain installation or professional art installation.
- Electrical, plumbing, gas, appliance connection or any work requiring a licensed technician.
- Complex assembly, new furniture assembly, IKEA-type assembly or repair work.
- Cranes, external elevators, shuttles, long carry, difficult access, parking permits, building protection or after-hours delivery.
- Storage, re-delivery, disposal, cleaning, housekeeping or handyman services.

Access & Building Conditions

- The customer is responsible for ensuring reasonable access, elevator availability, parking permission and building management approval where needed.
- If access conditions differ from the information provided, additional charges or delivery delays may apply.
- Please advise us in advance about narrow streets, stairs, lack of elevator, low bridges, truck restrictions, difficult parking or any special building rules.

Local Charges in Israel

Local charges in Israel are not automatically included unless your quotation or service agreement specifically states otherwise. Your designated sales/import representative can confirm what is included in your package.

Where possible, A. Univers Transit Ltd. may pay third-party charges on your behalf and invoice you accordingly. Receipts or supporting documentation can be provided upon request where available.

Charge Type	Explanation
Port / terminal / airport charges	Charged by terminal, port, airline, shipping line or carrier.
Delivery order / release fees	Carrier or agent release costs, if applicable.
Customs brokerage and customs formalities	According to agreed scope and shipment complexity.
Duties, VAT and import taxes	Determined by Customs according to status, goods and declared values.
Customs inspection handling	Transport to inspection area, labor, opening/repacking, resealing and broker coordination, if required.
Storage / demurrage / detention	May apply due to late documents, Customs delays, terminal congestion, delayed delivery availability or customer-related delays.
Special access charges	Shuttle, crane, external elevator, long carry, stairs, parking, permits or building restrictions.
Additional services	Full unpacking, installation, cleaning, storage, re-delivery or handyman services.

Customs Inspection

Israeli Customs may request an inspection at its discretion. The inspection decision is not controlled by A. Univers Transit Ltd. While Customs may not charge for the inspection itself, the process normally requires coordination by the customs broker and may involve terminal handling, transport to an inspection point, labor to open/repack items, resealing and additional waiting time. These costs are not included unless specifically stated in the quotation.

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Instructions for Completing Customs Declaration Form 130

We may provide two versions of the customs declaration: a short form with a blank table and a long form with standard categories already listed. You should complete only one version, unless we specifically instruct otherwise.

Personal Information

- You may complete the form in English or Hebrew.
- If you do not have an Israeli ID number or Teudat Oleh number, leave that field blank unless instructed otherwise.
- “Country” refers to the country of your passport.
- “Country of Origin” refers to the country from which the shipment was sent.
- For the Israeli address, provide the full delivery address if known. If not, provide at least the city and update us as soon as the full address is confirmed.
- Your status should match the status documents you provide: Oleh, Returning Resident/Student, Foreign Resident, Diplomat, or full taxes without exemption rights.

Declared Values

- New goods should be declared according to invoice value. Keep invoices available.
- Used goods should be declared according to reasonable current used-market/depreciated value, not replacement value and not insurance value.
- Do not declare zero value. Customs may review, question or adjust declared values.
- Values should be realistic and consistent with the age, condition and nature of the goods.

Items That Should Be Listed Separately

- Electronics and appliances - quantity, brand/model where possible, age/new or used condition and value.
- Carpets and rugs - quantity, approximate size, age/new or used condition and value.
- Bicycles, sports equipment and fitness equipment - quantity, age/new or used condition and value.
- Musical instruments - quantity, type, age/new or used condition and value.
- Artwork, antiques, collections or high-value items - describe clearly and provide values/supporting documents where available.
- Tools, professional equipment or any item that may look commercial - describe clearly and notify us in advance.
- New or recently purchased items - list separately and provide invoices if requested.

Furniture and General Household Goods

Furniture may be listed by quantity and general description, with a reasonable lump-sum value. For example: 3 beds, 1 sofa, 1 dining table, 8 chairs - total used value USD ___ .

General household categories may be listed with lump-sum values. For example: clothing, books, toys, kitchenware, linens and general household items.

Restricted or Sensitive Items

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- Do not pack or ship restricted, regulated, dangerous or unusual items without prior written approval from our team.
- Food, beverages, medication, plants/seeds, new commercial quantities, professional equipment and high-value items must be disclosed before shipment arrival.
- Failure to disclose such items may result in Customs delays, fines, additional inspections, confiscation or other costs.

Customer Preparation Checklist

Action	
<input type="checkbox"/>	Confirm shipment ETA and send all documents before arrival.
<input type="checkbox"/>	Complete and sign Customs Declaration Form 130.
<input type="checkbox"/>	Complete digital customs authorization / power of attorney as instructed.
<input type="checkbox"/>	Provide passport, visa/status documents and proof of residence in Israel.
<input type="checkbox"/>	Confirm delivery address, floor, elevator, parking and access details.
<input type="checkbox"/>	Notify us in advance of restricted, high-value, new, commercial-looking or unusual goods.
<input type="checkbox"/>	Confirm what local charges are included or excluded from your quote.
<input type="checkbox"/>	Arrange building approval, parking permit, elevator reservation or management requirements if needed.
<input type="checkbox"/>	Be available for customs questions and delivery coordination.

We Look Forward to Serving You

Our team is available to guide you through the import process, answer questions and coordinate the release and delivery of your shipment professionally and efficiently.

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