**INBOUND SHIPMENTS**

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| **INCLUSIONS** |
| Customs clearance |
| Haulage to final destination |
| Unloading, unpacking following COVID hygiene and security protocols |
| Placement of major furtinure |
| Debris removal same day of delivery |

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| **EXCLUSIONS** |
| DTHC, SIT, OBL/AWB Release |
| Duties and taxes |
| Service out of metro areas |
| Shuttle, long carry, access above 2nd floor through stairs |
| Piano/oversized items handling |
| Hoisting, external elevator |

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