

Origin Services

Unless specifically mentioned otherwise in the quotation email, here below are our standard rates inclusions and exclusions for origin services



Inclusions:

- Provision of standard packing material* and humidity absorbers solution**
**boxes in different sizes and shapes, duct-tape, wraps: bubble-paper-plastic film, foam or styrene protections, corner protections*
*** SUPERDRY humidity absorber sachets placed inside the boxes + poles placed inside the container if FCL*
- Professional and careful packing of loose items into boxes
- Disassembling + Professional and careful packing of furniture
- Numbered inventory list with boxes content description for custom clearance
- Export customs clearance in China
- Professional and careful stacking into containers, or wooden lift-van containers, or air pallets.
- International Transit by Sea/Air (all normal terminal handling and port charges at origin included)

Exclusions:

- DTHC, NVOCC or any other charges that could occur at destination
- Parking fees / permits
- Wooden crates, fumigation or other special packing material or services
- Services requested outside of normal working hours or during public holidays (no weekend surcharge)
- Extra charges to difficult access (shuttle, stair carry, long carry, parking access, hoisting...)
- Any not required additional service (insurance, storage, maid, electrician, handyman...)
- Handling of heavy and/or large items such as pianos, stone statues, safe...
- Disassembling of complex furniture that should require 3rd party intervention
- Disconnection of computers, AV equipment, and other appliances
- Additional delivery of packing material before the move (first delivery free of charge)
- Any freight rate increase or war risk surcharge imposed on freight (billed at cost if necessary)
- Disbursement fees (any charges paid on your behalf will be invoiced back at cost plus 6%, min. US\$100.00)
- Please add US\$30.00 for bank fees