



Option 01 : Import (FCL) Port to Door (Loose)

Monday, April 13, 2026

Details

From Agent:	Reloplanet / Wojciech Zacharski	To Agent:	Asian Tigers Group (Hanoi)
Contact:	+48 22 658 19 58 / wzacharski@reloplanet.com	Contact:	Phuong Ha / +84 24 3768 5882
Your Ref:		Our Ref:	8036777
Request Date:	13 Apr 2026		
Service from:	Poland		
Service to:	Hanoi Vietnam via POE Hanoi (Haiphong Port)		
Description:	Sea Freight Shipment of 30.00 cbm net in 20GP container(s) / 6,614.00 lbs net		
Goods:	Used Household Goods & Personal Effects		

This Option is based on a Full Container Load that is retrieved from port of entry Hanoi (Haiphong) in Vietnam, transported to Residence in Hanoi Vietnam, unloaded, and then unwrapped.

Pricing **Currency (USD)**

Destination Service	1,600.00
Destination Terminal Handling/DTHC	250.00
Estimated Cost (10% VAT on local services in Vietnam is included)	1,850.00

Rate Terms

10% VAT on local services in Vietnam is included. Please note, all rate(s) exclude any required storage. Final billing will be based on actual packed volume. Higher volumes may result in a lower unit rate, whereas lower volumes may result in a higher unit rate. The unit rate will be adjusted accordingly.

Relocation Services, at certain destinations

Would your client be requiring any additional RELOCATION SERVICES upon arrival?
We can provide Home Search, School Search, VISA and Immigration Processing, and Orientation services to assist with your client's transition. We are happy to provide a comfort call or email to answer any questions. Please let us know if there is anything else that we can do to help you secure this relocation.

Inclusions **Exclusions**

Normal brokerage/customs clearance, government port fee	DUTIES/TAXES (applicable on most import shipments)
Delivery of shipment to residence with good, normal access, not above 2nd floor without elevator	Any demurrage/detention, taxes, duties or fines, and CFS/THC/ATHC/CIC/Container repairing fee, see Rates enclosed
English speaking supervisor	Any X-ray charges/related fees due to container scanning at Port of Entry, and/ or cultural and/or government related inspection fee(s)
10% VAT on local service	Extra charges for shuttle service due to poor or restricted access
	Handling of any item(s) requiring special equipment (piano, safe, etc.)
	Any delivery above 2nd floor without elevator
	Overtime deliveries(deliveries are made Monday to Friday during normal working hours at no extra charge)
	Re-connection of TVs, Hi-Fi equipment, surround sound systems, computers, and/or similar items
	Re-assembly of flat packed furniture items unless advised in advance
	Application of import permits
	Above applies unless specifically agreed in writing by the company

All work is carried out under our terms and conditions of trading, a copy of which follows. Under those terms and conditions, the liability of Asian Tigers Group (Vietnam) is limited to USD 0.60 /lb. /article. Asian Tigers Group (Vietnam) adheres to, and expects all service partners to provide service in accordance to our SLA, details available upon request.

Terms

Validity: 30 days
Payment: Pre-Pay. Normally, credit is only extended to OMNI and FIDI members and regular trading partners.



Additional Information

Remarks

Prohibited Items: Weapons, firearms, ammunition, satellite dishes, radio transmitters, narcotics, drugs, pornographic, anti-communist, and/or subversive materials.

-Automobiles: only vehicles and motorcycles under diplomatic status are authorized. Please check with our office before shipping.

Restrictions:

Motor Vehicles: Import only through Diplomatic status. Required documents: Original BL Set, Original Invoice for new car, or original registration card for used car. Car must be less than 5 years old. Only NEW motorbikes can be imported into Vietnam.

Wines and Spirits: Import tax is from 125% to 150%. Each family is allowed to import one (1) bottle of spirit duty free. Excess will be taxed.

Foodstuffs: Non-perishable are OK to import in small quantities in sea freight. Not recommended in air freight.

Additional Rate Info

Terminal Handling and other local charges:

AIR : estimated USD 0.3 per kg ACW

LCL: estimated USD 60-70 per CBM, minimum USD 200

FCL: estimated USD 250 per 20ft, USD 300 per 40ft, and 40ft HC

IMPORTANT: **DO NOT** book freight through Terminal HICT Lach Huyen in Hai Phong as there might be complications. Additional charges would apply - USD 150 / 20ft, USD 250 / 40ft

Demurrage, if incurred (first 5 days free):

LCL: estimated USD 6 per day (no free date for LCL shipment)

FCL: (after first 5 days free) - Day 6 to day 10 USD 30 / day / 20ft USD 55 / day / 40ft or 40ft HC

- Day 11 to day 15 USD 35 / day / 20ft USD 100 / day / 40ft or 40ft HC

- Day 16 and above USD 40 / day / 20ft USD 125 / day / 40ft or 40ft HC

NOTE: In all cases port/airport storage and demurrage fees will be applicable and to be paid locally by shipper. Unless you wish to pay these charges, please ensure you advise your shipper accordingly. Please see Consignment Instructions page for estimated clearance times. **An Admin fee on demurrage (if any) of 10% as per receipt (min USD 35) will be billed.**

Difficult Access

Shuttle Service: USD 250 /20ft container, USD 400 /40ft container, and USD 450 /40HC container.

Long carry / stair carry: USD 3/100lbs per floor above the 2nd floor.

Automobile Imports

USD 1900 per vehicle including THC

Pets Imports

IMPORT PERMIT is required.

Please do not send pets until you receive confirmation from us to proceed with the shipment.

Arriving via Manifest Cargo: USD 600 per pet. Customs duties, boarding fees, excluded. USD 400 per each pet, thereafter.

Arriving via Accompanied Excess Baggage: Rates upon request, case by case.

Additional Services

Handyman: Hang pictures and mirrors, within Hanoi city limits USD 50 per hour, min 2 hours.

Connect electrical standard appliances, HiFi, TV, computer, etc. (excluding any parts cost):

USD 95 up to 3 hours, USD 30 per hour thereafter.

Connect white goods appliances (excluding electrical installation or plumbing/parts:

USD 95 up to 3 hours, USD 30 per hour thereafter.

Reassembly of flat pack furniture (excluding parts): USD 120 up to 2 hours, USD 30 per hour thereafter.

Flat Pack: **If any flat pack furniture is to be assembled, you need to advise us in advance. There will be extra charges for third party providers if our crew are unable to do it. Please try to take photos of the items at origin prior to disassembly, and be sure to mark all connecting pieces thoroughly and accordingly.

Please note, 10% VAT on local services in Vietnam is included in our rate.



Additional Information

Consignment Instructions

Consignee:

Shipper's Full Name (as in passport, including Title)
C/O (name of employing company in Vietnam)

Please send all documents to import department, attention to: info.hanoi@asiantigers-vietnam.com

All shipments must be marked on ocean bills or air waybills as "Used Household Goods and Personal Effects"

Notify:

ASIAN TIGERS TRANSPOR INTERNATIONAL (VIETNAM) LTD., HANOI BRANCH
1st Floor, 78 Xuan Dieu Street
Tu Lien Ward, Tay Ho District
Hanoi VIETNAM
Tel: +84 24 3768 5882 / Fax: +84 24 3768 5884

Please note there will be an amendment fee of approximately USD 50 if the above details are incorrect. Charges will be billed back to you, if applicable.

Please Note (for delivery within Hanoi). For other destinations, please contact us to confirm best POE/APOE.

BEST POE: Haiphong

BEST APOE: Hanoi Noi Bai International Airport (HAN)

IMPORTANT for Returning Vietnamese Citizens:

If shipper/consignee is a Vietnamese citizen returning to Vietnam, please check with us before shipping as customs at the port apply strict regulations and more documentation may be required. Please check with us so we can confirm if the importation into Vietnam is possible and if any extra document is required. Do not ship without our green light as extra charges might apply or importation might be forbidden by custom official, Asian Tigers will need to check carefully all documents beforehand.

Customs Clearance:

Corporate/Private or Diplomatic Shipments timelines, please allow approximately:

-Sea Freight: 5-7 working days and Air Freight: 2-3 working days (air shipment must arrive within 1 month of shipper's arrival in Vietnam). Duties are applicable on entire shipment. Electronics subject to 40-60% based on customs valuation estimates. Antiques inspected and registered upon arrival. Recommended to provide photos of all antiques and valuable items to customs for registration.

Diplomatic Shipments:

-No tax and duty except in the case of multiple items (e.g. TVs or alcohol).

Basic documents required for clearance of personal effects:

1. Copy of Airway Bill / Original Bill of Lading
2. Packing List in English (issued by movers)
3. Copy of Passport, VISA (2 copies with stamp of employee company / organization)
4. Original Customs Declaration Card

**The shipper must request this document from customs officials when arriving at Noi Bai Airport.

**It is important to get this document to clear customs and reduce the amount of tax and duty, if any. POTENTIAL TAX AND DUTY UP TO VND 6,000,000 (ABOUT USD 300). ANY ADDITIONAL VALUE ABOVE THISES VALUES BASED ON CUSTOMS ASSESEMENT WOULD BE TAXED AT 30%-70%

5. Company License in Vietnamese language with company stamp (1 copy with company stamp).
6. Copy of MIN 1 year work permit or work permit exemption with company stamp (2 notarized copies).
7. Original Letter of authorization and letter of request to customs authority in Hanoi or Haiphong for importation (with consignee's company / organization's stamp in Vietnam)

8. NGOs - Paccom letter for free import tax/duty; MOU: Original Customs Declaration Card

Plus the following, if Diplomatic status

9. Diplomatic/Semi-Diplomatic ID card
10. Letter of confirmation from host authority (NGO or International Organization Only)
11. Quota Book (if available at the embassy)

Please ensure you understand carefully all the requirements for importation and advise your client accordingly. If the shipment fails on any of requirements mentioned, it will likely be subject to lengthy delays and increased port handling charges.

Please contact us prior to sending the shipment.



Asian Tigers Transpo Hanoi Branch

78 Xuan Dieu Street Tu Lien Ward, Tay Ho District, Hanoi , VIETNAM

T: +84 24 3768 5882 F:+84 24 3768 5884 E: info.hanoi@asiantigers-vietnam.com www.asiantigersgroup.com/vietnam/





Standard Trading Terms and Conditions

These conditions explain your rights, obligations and responsibilities, and those of Asian Tigers Transpo Hanoi Branch. A contract is a two-way agreement and it is important that everyone knows where they stand. Where we use the word "Company" it means Asian Tigers Transpo Hanoi Branch. Where we use the words "Customer or Consignor" it means you. In the absence of a SPECIAL CONTRACT containing special conditions the following are the ONLY CONDITIONS on which Asian Tigers Transpo Hanoi Branch contract, carry on business or operate.

INTERPRETATION

1. In this Terms and Conditions "The Company" means ASIAN TIGERS TRANSPRO HANOI BRANCH. A contract is a two-way agreement and it is important that everyone knows where they stand. Where we use the word "Company" it means Asian Tigers Transpo Hanoi Branch. Where we use the words "Customer or Consignor" it means you. In the absence of a SPECIAL CONTRACT containing special conditions the following are the ONLY CONDITIONS on which Asian Tigers Transpo Hanoi Branch contract, carry on business or operate.

owner. "Person" includes a firm or company. "Conveyance" includes trucks, van, trailer, train 16. Where the Company produce a list of goods (inventory), or a receipt, and send it to the Consignor, ship, barge, lighter, aircraft, auto and "Convey" means convey or conveyance and includes dispatch by it will be accepted as accurate unless the Consignor notify the Company in writing within 10 days of the post. "Expenses" include The Company's charges and disbursement, freight charges, warehouse date of our sending it, or a reasonable period of time agreed to by both parties, notifying the Company rent, cost of insurance (if any) and any duties, customs fees or charges, fines, penalties, etc., payable of any errors or omissions.

POSITION OF COMPANY

2. The Company is a forwarding agent and not a common carrier and does not accept any liability of a common carrier.

3. No agents or persons employed by the Company other than those expressly authorized in writing by the Company for that purpose shall have any authority to alter, vary or qualify in any way, any of these conditions.

4. A customer will be presumed unless the contrary is made know to the Company at the time, to be the owner of or otherwise fully authorized to deal with the goods and in any event shall indemnify the Company against all claim arising from the goods paramount to that of the customer.

COMPANY'S RIGHT AND POWERS

5. (a) The Company for any part or parts of the transportation of the goods may use or arrange for the agents any conveyance owner on such conveyance owner's usual terms or as may be agreed between the Company and such conveyance owner, but entirely without prejudice to the rights, powers, and damage to the goods whilst the goods are in transit, possession, control or custody of the steamship immunities which the Company enjoys under these conditions. In employing any conveyance owner the Company shall act and shall be deemed to act as agent for the customer.

(b) The Company may convey or arrange to convey the goods by any route or routes (whether usual or not), and has sole discretion in the selection of the vessel or vessels used.

(c) The goods may be conveyed or their conveyance arranged for separately, and, if and when the Company in their discretion thinks fit, as part of a larger package or consignment.

(d) The Company may at any time require proof of the nature, condition, quantity, weight, or value of the goods or any of them, not withstanding any prior declaration by the customer.

6. Unless previously agreed in writing, the following items must not be submitted for removal or storage and will under no circumstances be moved or stored by the Company. In the event the goods Company unknowingly removes such goods, they will not accept liability for loss or damage wholly or mainly attributed to the special nature of the goods concerned. The items listed below may present risks to health, safety, fire and other risks, and the Consignor should make their own arrangement for their transport and storage.

(a) Prohibited and stolen goods, drugs, pornographic material, potentially dangerous, damaging or explosive items, including gas bottles, aerosols, paints, firearms and ammunition.

(b) Jewelry, watches, trinkets, precious stones or metals, money, deeds, securities, stamps, coins or goods or collections of any kind.

(c) Plants or goods likely to encourage vermin or other pests or to cause infestations or contaminations.

(d) Perishable items and/or those requiring a controlled environment.

(e) Any animals, birds or fish.

(f) Goods which require special license or government permission for export or import.

7. The Company reviews our storage charges periodically. The Customer will be given three months' notice in writing of any increases.

8. If payment of the charges relating to Customer's goods is in arrears, and the Company has given three months' prior notice, the Company is entitled to require Customer to remove goods from our custody and pay all money due to us. In case of failure to pay all outstanding amounts, the Company may sell or dispose of some or all of your goods without further notice. The cost of the sale or disposal will be charged to the Customer. The net proceeds will be credited to your account and any eventual surplus will be paid to the Customer without interest. If the full amount due is not received, the Company may seek to recover the balance from you.

9. The Consignor shall be liable to the Company for all expenses except and insofar as same are prepaid without prejudice to any of the Company's rights against the Consignee or any other person.

10. If the Consignor submits such goods (as outlined in clause 6) without the Company's knowledge, the Company will not be liable for any loss or damage and the Consignor will indemnify the Company against any charges, expenses, damages or penalties claimed against them.

11. All expenses shall be prepaid prior to delivery of the shipment. The Company has the right to hold all goods pending processing of payment of all expenses. Any additional expenses incurred as a result due to delay in payment will be for the account of the Consignor. The company may at any time require an account of their expenses. In respect of all sums which are overdue to us, we will charge interest on a daily basis calculated at 3% per annum above of the prevailing base rate for the time being of VIETCOMBANK BANK VIETNAM - Hanoi Branch.

12. If the goods be stopped or rerouted in transit, refused, or delivery not taken, the cost of any additional carriage, conveyance, storage and any other consequential service will be charged to and payable by the Consignor.

13. Obtain, at the Consignor's own expense, all documents, permits, permissions, licenses and customs documents necessary for the removal to be completed.

14. General Average shall be payable by the Consignor according to the terms of the bill of lading issued by the owner or operator of the vessel transporting the goods.

15. When sending goods to be stored, the Consignor must provide an address for correspondence and notify us if it changes. All correspondence and notices will be considered to have been received by you seven days after sending it to your last recorded address.

16. The Consignor is recommended to back up his or her electronic storage devices (computers, hard drives, etc.) prior to shipment or storage, and to personally retain the backup copies. The Company will not be liable for any digital content that is lost or destroyed during the course of shipment or storage.

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18. The Company shall not be liable whatever for any damage, loss, delay in delivery, mis-delivery, or detention (how, when and where caused or arising and whether caused or arising during or in course of deviation from route) to or of goods unless caused by will full neglect or default while the goods are in the actual custody of the Company and for no other neglect or default or other matter or thing whatsoever or howsoever arising. The Company shall not be under any responsibility for any such damage or loss etc. as it last mentioned to any goods beyond the limit specified in condition 22. The Company shall not be liable for any act of jettisoning, abandoning, unloading, destroying or otherwise dealing with the goods or any of them which act in the opinion of the Company in necessary or advise for the safety for the security of any person or property.

19. The Company is not liable or responsible in any capacity or manner whatever for any loss or damage to the goods whilst the goods are in transit, possession, control or custody of the steamship companies, railways, airlines, van lines, or other carrier or when any loss or damage to the goods is due to any Act of God, war, civil or labor disturbances, mutiny, seizure, detention, forfeiture by governments, states, rulers, princes, ports, authorities or other body, from an act, omission or order of the shipper, from insects, moth, vermin and ordinary wear and tear from defect for inherent vice of the article, including susceptibility to damage because of atmospheric conditions such as temperature and humidity or changes therein.

20. The Company's liability begins from the time of receipt of the goods in the contracted condition and terminates at the time of delivery to other carriers or the consignee.

21. The Company shall be discharged from liability or obligation absolutely upon the delivery of the goods to the consignees or their agents.

22. In the event that the Company shall be found liable for any loss or damage to the goods, it is hereby agreed the limit of liability of the Company shall not in any case exceed a maximum of US\$ 0.60 per pound per article.

23. Notwithstanding and without prejudice to conditions 11, 12, 13, 14, and 15 it is a condition precedent of the Company's liability hereunder that any claim must be notified in writing to the Company at its business address in such detail as the Company may reasonably require and that such notification must in the case of claims relating to goods alleged to be damaged be made within seven days after delivery, or in the case of claims relating to non-delivery be made within thirty days after the due date of delivery.

24. Rates quoted are for the conveyance to all parts of the world of goods consisting of ordinary merchandise. Consignors are responsible for the payment of any increase in rates, freights, premiums or other charges which may be imposed after the acceptance of quotation, for lighterage, wharfage, demurrage, customs duties, local taxes and other government charges additional to the rates for carriage unless otherwise stated.

25. The Company may change the rates or make additional charges if circumstances are found to apply which have not been taken into account when preparing the quotation. These include:

(a) Costs increasing (or decreasing) because of currency fluctuations or changes in taxation or freight charges beyond the Company's control;

(b) The work is carried out on a Sunday or public holiday or outside normal hours (08:00-17:00) at the Consignor's request;

(c) The Company supplies any additional services, i.e. moving or storing extra goods, and;

(d) There are delays or events outside the Company's reasonable control which increase or extend the resources or time allowed to complete the agreed work.

26. If the Consignor postpone or cancel this Agreement, the Company will charge you according to how much notice is given. Working days refer to the normal working week of Monday to Saturday (08:00 - 17:00 hrs) and excludes Sundays and Public Holidays. More than 10 working days before the removal was due to start: No charge. Between 5 and 10 working days inclusive before the removal was due to start: not more than 25% of the removal charge. Less than 5 working days before the removal was due to start: not more than 50% of the removal charge.

27. Works not include in the rates (unless agreed by in writing). The Company will not: (a) Dismantle or reassemble unit or system furniture, fittings or fittings, and/or; (b) Disconnect, reconnect, dismantle or reassemble appliances, fixtures or equipment.

28. All goods received for transportation by the company or its agents shall be held by them subject to a general lien and right of detention for money due to the company whether in respect of the forwarding, of those or other goods or for other charges or costs payable by the owner of the goods, and if the general lien is not satisfied within 14 days from the day when expenses become payable, the goods will be sold by auction or otherwise and the proceeds of sales applied to the satisfaction of the lien and expenses.

29. No insurance of the goods, for any risk, shall be affected by the company without prior written instructions and additional payment for the premium and other charges.

Nothing in this document or elsewhere shall be deemed to be a waiver or surrender by ASIAN TIGERS TRANSPRO INTERNATIONAL (VIETNAM) LTD., HANOI BRANCH of their rights, immunities, exemption of liability or responsibility provided by statute or otherwise, presently or in the future.



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