

Herzog Möbelspedition - Siegfriedgasse 23 - 1210 Wien

Prime Relocations

Hana

No 341, Street 72, Duong Noi Ward, Ha Dong Distric

Hanoi

Vietnam

Your accounting clerk:

Herr Kratochwilla

Your move consultant:

Herr Kratochwilla

 **Offer / Order - No.: 1202603035** **date: 26.03.2026**

Dear Prime Relocations

we would like to thank you for the trust placed in us.
We offer the execution of following achievement to you:

LOADING ADDRESS

DE POE Hamburg

UNLOADING ADDRESS

AT Klosterneuburg

 **Summary of the contract**

net amount
Bruttogesamtsumme **0,00 EUR**

 **Transport**

no.of	description / text	hrs/pcs	unit price	VAT	amount
1	Destination Service Klosterneuburg	1,00			
	7 cbm LCL EUR 1590,--				
	9 cbm LCL EUR 2240,--				

We can offer as follows:

- Pick up from Terminal Hamburg
- Transport from Hamburg to Terminal Vienna
- Import Custom Clearance
- Delivery to Klosterneuburg
- Full Destination Service
- Pick up of the debris on the day of delivery

Excluded:

- Terminal Handling Charges & Shipping Line Charges (depending on the shipping line - approx. EUR 200-300)
- Additional pick up of debris
- Parking Permit (EUR 180,--)
- Delivery on weekends or non-regular office hours
- Delivery over 2nd floor
- Long carry (over 50 meters)
- Piano Handling upon request (depends on the piano and stairs)
- Storage charges
- Custom & Duties

Terms of payment: Our charges have to been paid prior to transport

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no.of	description / text	hrs/pcs	unit price	VAT	amount
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We work exclusively on the basis of the "General Austrian Forwarders' Terms and Conditions" and the "Conditions of carriage for furniture transportation" (BBMT)



Insurance of the cargo

Insurance carrier: Zürich Versicherung AG ,

When accepting your cargo the legal liability is limited up to 620,00 EUR per CBM cargo volume.

See the attached important information for the carrier's liability including liability agreement and transport insurance in accordance with § 451g HGB.

net amount

Bruttogesamtsumme 0,00 EUR

The specified prices are net prices, plus the legal added value tax of 20,00%, unless otherwise noted.

The insurance is free of tax.

If the customer will cancel the contract, the contractor has - according to § 415 Abs. 2 HGB - requirement on at least one third of the payment owed for transport.

Signature of the contractor if necessary the secondary contractor



Application for closing of a removal insurance contract:

The liability of the furniture forwarder is regulated by law and limited in amount (see the supplement 'The liability of the furniture forwarder'). It is possible to take out transport insurance/warehouse insurance, which we can procure at your request:

If your household effects include works of art, paintings, sculptures, antiques and other goods of special value, we urge you to inform us of their value. The liability of the furniture forwarder for such items is strongly limited and the conclusion of a transport insurance is recommended.

For comprehensive safeguard we recommend the removal transport insurance, which we can offer for following conditions to you by request.

YES, I / we wish to contract a removal transport insurance for the given order above.

I / we wish an insurance protection with an insured value of EUR _____

based on value as new 3,00‰ of the insured value 19,0 % insurance tax.

NO, I / we do not wish enhanced insurance protection.

I / we place the insurance order

Place, date

Signature of the customer

If placing an order of a removal transport insurance, you will receive an insurance certificate, which contains the details of the insurance protection.



Order

I have received the general terms and conditions of contract. They are an element of the contract for household goods moving and relocation services.

I have received the advice on the liability provisions.

I hereby award the contract:

Place, date

Signature of the customer

Declaration of consent

The personal data stated in the contract, in particular name, address, telephone number, bank data, which are necessary and required solely for the purpose of the execution of the resulting contractual relationship, as well as data which are collected within the framework of the initiation and execution of the contract and which facilitate the execution of the order for us, are collected on the basis of legal authorizations.

After the execution of the contract, this data is deleted in accordance with the statutory provisions on the entrepreneurial obligation to retain data.

For any further use of personal data and the collection of additional information, the consent of the data subject is regularly required. You can give such consent voluntarily in the following section.

Rights of the data subject: Information, correction, deletion and blocking, right of objection

In accordance with § 34 BDSG you are entitled at any time to ask the Herzog Umzug for comprehensive **information** on the data stored about your person.

According to § 35 BDSG you can request the **correction, deletion and blocking** of individual personal data from the Herzog Umzug at any time.

You can also make use of your **right of objection** at any time without stating reasons and change or completely revoke the declaration of consent with effect for the future. You can send the revocation either by post, e-mail or fax to us at the above address. You do not incur any costs other than the postage costs or the transmission costs according to the existing basic tariffs.

Consent to the use of data for further purposes

If you agree to the following purposes of use, please tick them accordingly. If you do not wish to give your consent, please leave these fields blank.

- I agree that the Herzog Umzug may send me information and offers by post for advertising purposes.
- I agree that the Herzog Umzug may send me information and offers about their services by e-mail/telephone/fax/SMS* for advertising purposes. (* in case of consent please delete as applicable)
- I agree that the Herzog Umzug will contact me by letter/e-mail/phone/fax/SMS* after the contract has been executed in order to evaluate the service provided. (* in case of consent please delete as applicable)
- I agree that the Herzog Umzug collects and stores data about my personal circumstances which are not directly related to the execution of the order in order to improve customer service.

Place, date

Signature of the customer