



Destination Quote

Quote #: 2026/3/79
(Your Ref#: Frosali)
02 Mar 2026

Demeworld

Jeremy Boccanera
jeremy@demeworld.com

Thank you for your request. Below you'll find our prices for the services requested.
If you have any questions or need further clarification, feel free to contact us.

Project Description

Service:	Standard Destination Service	Destination:	Coffs Harbour
Cargo:	20' container	Commodity:	HHG & PE
Transport:	Sea	Size:	20 CBM

Your rate from POE Sydney is AUD 4,396.00

Please note: This quote was generated automatically by the Rate-Wizard and it is based on cargo size and location. It might not include special requests (if any) that you specified in your request. Please check "Terms and Conditions" below for inclusions/exclusions.

Need more rates? Just [Click here](#) whenever you need an instant rate (24x7)!

FCL Shipments

Services Included

Rates for Sydney are based on 50km from the port of Sydney
One-time delivery of household goods (only) to a ground/first-floor residence with good access, ie vehicle parking and carry up to 25 meters only
Placement and unwrapping of all goods into the residence as directed by the client
Unpacking of cartons onto the flat bench and tabletop surfaces as directed by the client (We won't unpack to a floor)
Re-assembly of basic furniture items such as bed frames and tables, not cabin beds or pre-fabricated items (IKEA style)
One-time removal of all packing and wrapping debris on the day of delivery
Vehicles are to be collected by the client from our Depot at the Port City of Entry

Services Excluded

Port Infrastructure Fee AUD\$580 per FCL container

Quarantine Inspection fees

20ft FCL - \$695 40ft GP - \$1025 40ft HC - \$1100

THC at destination port (20/40 approx AUD\$700/AUD\$1000, LCL approx AUD\$275 per cbm gross, Air approx. AUD\$1.10 per kg acw)

Service Excluded (unless stated otherwise)

Demurrage, detention charges, storage or storage handling charges, port charges, and documentation fees
Extensive Customs & DAFF Quarantine examinations
Taxes or duties levied by Australian Customs
DAFF/Quarantine-required treatments (e.g., fumigation)
Delivery above the 1st floor, long carries (over 25m), shuttles, elevator fees, or crane services
Handling of pianos, safes, and other heavy or difficult-to-move items
Specialist services such as carpenters, electricians, and plumbers
Re-assembly of complex furniture, including flat-pack IKEA-type items, wall units, entertainment units,

trampolines,climbing frames, and swing sets (items with numerous pieces, screws, bolts, etc.)

Please Note: Should we be required to provide any of the excluded services listed above, the charges will be billed to the client's account unless prior approval is given to cover these costs.

Low-Value Shipments:

Grace can process customs clearance for shipments that do not qualify as Unaccompanied Personal Effects (UPE), including bequeathed shipments, if the goods have a value of less than AUD 1,000. In such cases, Grace will require:

Evidence of the item's value

A written declaration from the client explaining why these goods are entering Australia

✎ Fee for this customs entry: AUD 220

Additional Charges

Commercial Customs Clearance	\$660
Upright Piano Handling	\$450 Based on ground floor delivery only with no steps
Baby Grand Piano	\$880 Based on ground floor delivery only with no steps
Grand Piano	\$1050 Based on ground floor delivery only with no steps
Lift Access	\$16.50 per CBM, min \$250
Stair Carry	\$16.50 per CBM, min \$250
Long Carry	\$16.50 per CBM per 25m carried
Shuttle Vehicle	\$17.50 per m3, min \$350
Uncrating	\$35 per crate (first 5 free of charge)
Valet Unpack	\$125 per hour per lady (min 4 hours)
Handyman	\$150 per hour per handyman (min 4 hours)
Storage Handling	\$22 per CBM, min \$110
Storage rental	\$2.50 per CBM per week (min \$22 per week)
Delivery from storage	\$35 per CBM if stored for more than 6 months

For any additional rates or guidance, please email to partners@grace.com.au

General Comments

Documentation required:

B534 Customs Form
Inventory
Passport Copy
Visa grant letter
Copy B/L telex release
Vehicle Import permit (if required)
Rate quote

Consignee Information:

Grace International Removals
4 Tucks Road
Seven Hills, NSW 2147
Phone:+ 612 9838 5600
Email: importsyt@grace.com.au
Att.: Rajesnhi Rao

Notify Party:

Grace International Removals
4 Tucks Road
Seven Hills, NSW 2147
Phone:+ 612 9838 5600
Email: importsyt@grace.com.au
Att.: Rajesnhi Rao

-Local THC/Port Charges/Doc Fees/NVOCC: Any costs provided are estimated only. If not prepaid, we will

bill back at the actual cost plus 10%. Please ensure if pre-paid that all costs are settled so we can be presented with a Delivery Order by the steamship line on vessel arrival.

-Density and Groupage Minimum: Our tariff is based on (FCL/LCL – 7lbs per cuft., AIR 10lbs per cuft.)

-Validity: Our rates are valid for 60 days

Payment: Company policy is that payment must be received in full prior to the arrival of the shipment unless credit terms have been agreed.

Storage invoicing: If billed to our partners on our initial invoice for destination services, shipment is considered “storage in transit” for up to 3 months and GST is not applicable. After 3 months, GST is applicable and 10% will be added to all future invoices. If storage charges are billed directly to the customer, GST is applicable immediately and will be our current storage and storage handling rate plus 10%.

Customs and Quarantine Inspection: All shipments are subject to compulsory inspection at quarantine approved premises. Goods will be unloaded from the shipping line container and delivered in a local removal container, loose on the vehicle or from storage modules. Please note – Australian Customs & Border Protection Service require a manifest to be lodged at least 48 hours from the vessel's first port of call in Australia and 2 hours prior to an aircraft arrival. Please, therefore, ensure that all sea freight documentation is forwarded at least 5 days prior to vessel arrival and air freight 24 hours prior to arrival, in order to avoid financial penalties which will be imposed.

Import Permits: Import permits are required for a number of items including weapons, cars, trailers, motorbikes, off-road quads inc kids, electric scooters and bicycles. You must ensure your client has obtained a permit BEFORE goods are shipped.

F o r w e a p o n s : <https://www.abf.gov.au/importing-exporting-and-manufacturing/prohibited-goods/categories/weapons>

For vehicles: <https://www.infrastructure.gov.au/vehicles/imports/>

Click on the Hotlinks below for:

<https://www.grace.com.au/wp-content/uploads/2022/04/Grace-Removals-Group-Terms-and-Conditions.pdf>

<https://www.abf.gov.au/form-listing/forms/B534e.pdf>