

Contact Details for International Partners

Group Head Office

4 Tucks Road, Seven Hills NSW 2147 Australia
Telephone: (+61 2) 9838 5600
Website: www.grace.com.au

Group Head Office Management Team

Director of Moving Services:	Nicki French	nfrench@grace.com.au
Finance Director:	Warren Elsworth	welsworth@gcw.com.au
Accounts Payable:	Manjika Mishra	AR.OSagents@grace.com.au
	Marie McVittie	mmcvittie@gcw.com.au

International Management Team

Stephen Bonollo General Manager International Australia	sbonollo@grace.com.au Mob: +61 419 732357
--	---

Daniel Butler Operations and Development Manager - International Service Escalations	dbutler@grace.com.au Mob: +61 438 014200
---	---

Rebecca Powell Services Delivery Manager International US Military & Diplomatic	rpowell@grace.com.au
--	--

Colin Murphy General Manager - Corporate Services Corporate Services and DSP	cmurphy@grace.com.au
---	--

International Rate Desk

**For origin or destination rates and
new pre-alert initiations**

partners@grace.com.au

Upon receipt, our team will allocate to the relevant import team and nominate your dedicated Import Coordinator for each shipment.

Who should you call?

24 hours

International Managers & Branch Managers listed below

48 hours

Daniel Butler
Manager Operations & Development Manager - International
dbutler@grace.com.au

72 hours

Stephen Bonollo
General Manager - International
sbonollo@grace.com.au

Escalation Process

It is important to Grace International that we respond promptly and appropriately to all of our customers, especially our valued overseas partners and agents. In the event of service delays or the need for escalation, we have implemented the escalation process above. In the interest of improving customer service, it is preferable that escalation happens **sooner** rather than later.

In case of anything immediately urgent, please contact **Daniel Butler** as soon as necessary.

Capital City Contact Details

Australia

Adelaide



South Australia

25 Hewittson Road, Edinburgh
North, SA 5113, Australia
Telephone: (+61 8) 8405 5000

Gen. Manager - Central
Paul Collier
pcollier@grace.com.au
Mob: +61 422 973 010

Branch Manager
Kevin King
KXKing@grace.com.au
Mob: +61 8 8405 5022

Imports
Debra Robinson
importssa@grace.com.au

Exports
Debra Robinson
exportssa@grace.com.au

Alice Springs



Northern Territory

9 Elder Street, Alice Springs,
NT 0870, Australia
Telephone: (+61 8) 8952 2433

Gen. Manager – Central
Paul Collier
pcollier@grace.com.au
Mob: +61 422 973 010

Other Branches in NT: Darwin

Brisbane



Queensland

420 Sherbrooke Road, Willawong,
QLD 4110, Australia
Telephone: (+61 7) 3246 6777

Gen. Manager - Northern
Scott Bartram
sbartram@grace.com.au
Mob: +61 439 555 711

Branch Manager
Corie Reid
creid@grace.com.au
Mob: +61 419 732 357

Imports
Yuzi Zhao
Rita Barallon
importsqld@grace.com.au

Exports
Nadeem Safdar
Michelle Logan
exportsqld@grace.com.au

**Other Branches in Queensland:
Cairns, Gold Coast, Mackay,
Rockhampton, Sunshine Coast**

Capital City Contact Details Australia

Canberra



Australian Capital Territory

54 Sawmill Circuit, Hume ACT
2620, Australia
Telephone: (+61 2) 6232 1050

Gen. Manager - Eastern
Daniel Weatherdon
dweatherdon@grace.com.au
Mob: +61 419 017 146

Branch Manager
Nikhil Ramrakha
NXRamrakha@grace.com.au
Mob: +61 405 958 338

Imports and Exports
Rajeshni Rao
rrao@grace.com.au

Darwin



Northern Territory

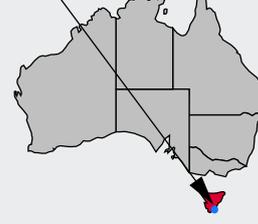
11 Campion Road, East Arm NT
0821, Australia
Telephone: (+61 8) 8984 3433

Gen. Manager - Central
Paul Collier
pcollier@grace.com.au
Mob: +61 422 973 010

Branch Manager
Narelle Trimble
ntrimble@grace.com.au
Mob: +61 488 413 138

Other Branches in NT: Alice Springs

Hobart



Tasmania

63 Greenbanks Road, Brighton, TAS
7030, Australia
Telephone: (+61 3) 6234 9499

Gen. Manager - Southern
Chris McCann
cmccann@grace.com.au
Mob: +61 400 013 122

Branch Manager
Rod McGrath
rmcgrath@grace.com.au

Capital City Contact Details Australia

Melbourne



Victoria

195-201 Princes Highway, Hallam,
VIC 3803, Australia
Telephone: (+61 3) 9796 5155

Gen. Manager - Southern
Chris McCann
cmccann@grace.com.au
Mob: +61 400 013 122

Branch Manager
Luke Clarke
lclarke@grace.com.au
Mob: +61 431 487 655

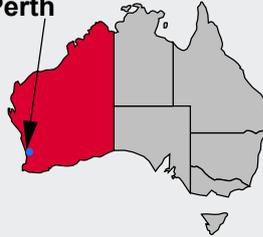
Intl Manager
Michael Griffiths
mpgriffiths@grace.com.au
Tel: +61 3 9703 4474

Imports
Julie McDermott
Sonakshi Singh
Pech Kolyan
importsvic@grace.com.au

Exports
Sonika Sareen
Wendy Goodwin
exportsvic@grace.com.au

Other Branches in Victoria: Wodonga

Perth



Western Australia

236 Berkshire Road, Forrestfield, WA
6058, Australia
Telephone: (+61 8) 9454 0999

Gen. Manager - Western
James Gooding
jgooding@grace.com.au
Mob: +61 466 350 518

Branch Manager
Rob Sims
rsims@grace.com.au
Mob: +61 438 743 480

Intl Team Leader
Chelsea Smith
csmith@grace.com.au
Tel: +61 8 9454 0926

Imports
Chelsea Smith
importswa@grace.com.au
Tel: +61 8 9454 0926

Exports
Chelsea Smith
exportswa@grace.com.au
Tel: +61 8 9454 0926

**Other Branches in Western Australia:
Albany, Esperance, Karratha, Port
Hedland, Bunbury, Geraldton, Tom
Price and Broome**

Sydney



New South Wales

4 Tucks Road, Seven Hills, NSW
2147, Australia
Telephone: (+61 2) 9838 5600

Gen. Manager - Eastern
Daniel Weatherdon
dweatherdon@grace.com.au
Mob: +61 419 017 146

Branch Manager
Mark Ward
mxward@grace.com.au
Mob: +61 431 470 032

International Manager
Rajeshni Rao
rrao@grace.com.au

Imports
Melek Ozkul
Rose Ardesch
importsyd@grace.com.au

Exports
Akash Rao
Shraddha Bangar
exportsyd@grace.com.au

**Other Branches in NSW: Newcastle
and Wollongong**



Fine Art Division ACT/NSW/QLD

4 Tucks Road, Seven Hills, NSW,
2147, Australia
Telephone: (+61 2) 9838 5639

Manager
Richard Socratous
rsocratous@grace.com.au
+61 2 9838 5607

Director - Grace Logistics
Derryk Guyer
dguyer@grace.com.au
Mob: +61 439 418 620

Fine Art Division NT/SA/TAS/VIC/WA

2-6 Lionel Road Mt. Waverley, VIC,
3149, Australia
Telephone: (+61 2) 9838 5639

Manager
Richard Socratous
rsocratous@grace.com.au
+61 2 9838 5607

Director - Grace Logistics
Derryk Guyer
dguyer@grace.com.au
Mob: +61 439 418 620

Capital City Contact Details

Consignee Instructions

Adelaide

Please Consign / Notify as follows:
Grace International Removals
25 Hewittson Road
Edinburgh North, SA 5113
Phone: +618 8405 5010
Email: importssa@grace.com.au
Att: Debra Robinson

Brisbane

Please Consign / Notify as follows:
Grace International Removals
420 Sherbrooke Rd
Willawong QLD 4110
Phone: + 617 3246 6777
Email: importsqld@grace.com.au
Att: Corie Reid

Canberra

Please Consign / Notify as follows:
Grace International Removals
54 Sawmill Circuit
Hume, ACT 2620
Phone: + 612 6232 1050
Email: importsyd@grace.com.au
Att: Nikhil Ramrakha

Hobart

Please Consign / Notify as follows:
Grace International Removals
63 Greenbanks Road
Brighton, TAS 7030
Phone: + 613 6234 9499
Email: importstas@grace.com.au
Att: Rod McGrath

Perth

Please Consign / Notify as follows:
Grace International Removals
236 Berkshire Road
Forrestfield, WA 6058
Phone: + 618 9454 0926
Email: importswa@grace.com.au
Att: Chelsea Smith

Melbourne

Please Consign / Notify as follows:
Grace International Removals
195 - 201 Princes Highway
Hallam, VIC 3803
Phone: +61 3 9796 4465
Email: importsvic@grace.com.au
Att: Michael P Griffiths

Sydney

Please Consign / Notify as follows:
Grace International Removals
4 Tucks Road
Seven Hills, NSW 2147
Phone: + 612 9838 5600
Email: importsyd@grace.com.au
Att: Rajeshni Rao

Auckland

Please Consign / Notify as follows:
Grace International Removals
38D Highbrook Drive
East Tamaki 2141, Auckland
Phone: 0800 472 2369
Email: importsakl@graceremovals.
co.nz
kbourke@grace-removals.co.nz
Att: Kendra Burke

Christchurch

Please Consign / Notify as follows:
Grace International Removals
66 Carmen Road Hornby
Christchurch 8042, New Zealand
Phone: + 64 3 344 6164
Email: tthomas@graceremovals.
co.nz
Att: Tony Thomas

Wellington

Please Consign / Notify as follows:
Grace International Removals
9-15 John Seddon Drive
Todd Park, Porirua 5022, New
Zealand
Phone: +64 4 568 4299
Email: importswlg@graceremovals.
co.nz
Att: Jack Hankins

Capital City Contact Details

New Zealand



Auckland

38D Highbrook Drive,
East Tamaki 2141, Auckland
Telephone: 0800 472 2369

Branch Manager
Kendra Burke
kbourke@grace-removals.co.nz

Imports / Exports
Kendra Burke
importsakl@graceremovals.co.nz
exportsakl@graceremovals.co.nz

Manager – NZ
David Bardebes
dbardebes@grace-removals.co.nz



North Island

9-15 John Seddon Drive
Todd Park, Porirua 5022
Telephone: (+64) 4 568 4299

Branch Manager
Jack Hankins
jhankins@grace-removals.co.nz
Mob: +64 272 203 016

Imports / Exports
importswlg@graceremovals.co.nz
exportswlg@graceremovals.co.nz

Manager – NZ
David Bardebes
dbardebes@grace-removals.co.nz



South Island Regional Office

66 Carmen Road Hornby,
Christchurch
Telephone: (+64) 3 344 6164

Regional Manager
Tony Thomas
tthomas@graceremovals.co.nz
Mob: +64 21 498 225

Import / Exports
Sally Benhem
sbenhem@graceremovals.co.nz

Manager – NZ
David Bardebes
dbardebes@grace-removals.co.nz