
Destination rate to Chennai , Tamil Nadu

Ajit | 21st Century Relocations <ajit@21stcenturyrelocations.com>

Sat, Feb 21, 2026 at 6:24 PM

To: lyndon@econotrans.co.za

Cc: Nirav Thakker <nirav@21stcenturyrelocations.com>

Bcc: Thakker Group <quotes@21stcenturyrelocations.com>

Dear Lyndon,

Thank you for inviting 21st Century Relocations to quote for this upcoming shipment. Before quoting to your customer please go through our Include & Exclude part so you can inform your customer about the same.

Below is the quote for 7 Gross cbm/Liftvan via POE Nhava Sheva to a residence in Chennai, Tamil Nadu:

1	Destination door delivery service for HHG	US \$ 675
2	Customs Clearance of HHG shipment	US \$ 200
Total for destination services		US \$ 875

Rates include the following services:

- Normal customs clearance, documentation, entry filing, and examination related formalities at the port of arrival
- One-time transportation from the port of arrival to the client's residence or the warehouse for handover. (Transit time 10 to 12 days)
- Unloading at residence
- Unpacking & removal of debris on the day of delivery
- GST@18%

Rates exclude the following services and charges:

- DTHC/DDC/Shipping Agent charges/Payments to carriers/Airline charges/Haulage charges for ICD's
- Forwarder / NVOCC / Consolidator Fees & Expenses (If Applicable) : US\$ 150 to US\$ 200
- Customs duties, penalties or fines, Stamp duties, Local taxes
- Container Detention, Ground rent, Demurrage, Storage, Auction charges
- Port/CFS Charges/Airport warehouse charges
- Insurance
- Container Security Deposit and Fumigation charges
- Container Scanning & Intensive Examination ordered by Special Investigating Agencies
- Private Storage, Warehouse Handling, Redelivery, SIT, NTS etc.
- Handling of Piano/Safe or any oversize shipment (350 lbs / 150 kgs)
- Split delivery, Long carry, Shuttle service, External hoisting, Abnormal access
- Services on Sundays/ Holidays
- Services of carpenter, electrician, plumber, installation of Plasma, LCD, LED TV's, Air Conditioners etc.
- Additional unpacking, debris pick up / weekend or overtime deliveries
- Additional mileage charges outside of 30 miles
- Amendments to shipping document/manifest and process to be carried out in customs / port after arrival of shipment
- Condonation for delay in Shipment / Overstay Condonation
- Any special services to be provided at destination
- Local Labor (Matadi) Union Charges (At client residential premise)

Approx. DTHC & Delivery Order Charges(If not prepaid at Origin)

Sr.No	Particulars	If Booked with Direct Lines
1	20 FCL (at Nhava Sheva Port)	US\$ 500 to US\$ 600
2	40 FCL (at Nhava Sheva Port)	US\$ 700 to US\$ 850
3	LCL (at Nhava Sheva Port)	US\$ 100 to US\$ 150 per cbm
4	AIR shipment(at Mumbai Airport)	US\$ 75 to US\$ 100

Approx. Customs Warehouse(CFS) Handling charges/Airport Warehouse Handling Charges

Sr.No.	Particulars	Charges
1	20 FCL (at Nhava Sheva Port)	US\$ 450 to US\$ 500
2	40 FCL (at Nhava Sheva Port)	US\$ 550 to US\$ 750
3	LCL shipment (at Nhava Sheva Port)	US\$ 100 to US\$ 150 per cbm
4	Air Shipment (at Mumbai Airport)	US\$ 0.2/Kilos(Chargeable weight) Min.US\$100

Documents required:

- FOR HHG/PE SHIPMENTS (INDIVIDUALS): Original passport(current + old with valid visa or residence permit), Original bill of lading or Express Release or AWB, Inventory/packing list (avoid PBO listings), Purchase invoices / proof of expensive electronics, furniture and such items (if available), customer's contact details in India with address, numbers, email details, One photo, ID Proof (Aadhar card and Pan card copy self attested),Electricity bill copy or Agreement copy for address proof, self attested Xerox copies of current passport. Passenger origin country employment letter. Spouse passport copy.
- FOR HHG/PE SHIPMENTS (DIPLOMATIC): Original passport, Original bill of lading or Express Release or AWB, Inventory/packing list (avoid PBO listings) declaring the total value of the shipment, Original Duty Exemption Certificate (provided by the Embassy at destination), customer's contact details in India with address, numbers email details etc.

Special Instructions:

1. For FCL shipments, please try to book your shipment on a direct master / liner bill of lading as this avoids the document handover or endorsement fees to NVOCC if any house bill of lading is issued.
2. For FCL shipments our quote mentions normal thc/ddc charges. In India, along with DTHC, other charges like Delivery order charges, Document Fee, Toll charges, Container Handling & Lift-On Lift-Off charges, Equipment Handling & Maintenance fees,EIS (Equipment Imbalance Surcharge), PSS (Peak Season Surcharge) etc. are also charged. Hence, if you decide to prepay the DTHC charges at Origin, please ensure that you have asked the Shipping Line / Agent whether these charges are also included while quoting the DTHC charges to you.
3. For LCL shipments we recommend that you may prepay the DTHC charges at origin itself. (Approximately these are US\$ 75 to US\$ 125 per cbm if not prepaid)

4. DTHC and similar charges if not prepaid shall be billed back to you as actual plus 10% admin charge will be applicable.
5. **Please add US\$ 30 as Bank Charges while making the payment to us.**

Please Note:

- Unloading includes placing of items in the premises which are on ground level or 1st level. If goods have to be manually carried above the first level, extra charges will be applicable. No extra charges up to any level if lift is allowed for moving the items.
- Unpacking includes unwrapping and assembly of basic furniture like Bed & Dining Table. Carpentry work is excluded. Assembly of other furniture / New furniture / IKEA furniture is excluded.
- Full unpack/maid service (placing articles inside cupboards, hanging clothes on hangers, crockery inside drawers etc) is also excluded.

Conditions for Duty Free Import:

- It is mandatory for the Shipper to be present in India when the shipment reaches the destination port. If the shipper has not arrived into India or has to travel out again when the shipment reaches, we cannot clear it and additional charges may incur. Owner's presence during physical examination of the goods is not mandatory but preferable. In rare cases, if Customs officials demand, then physical presence becomes mandatory.
- To be eligible for a Transfer of Residence (T.R.) benefit; passenger must satisfy the following 3 criteria:
 1. Minimum stay of two years abroad, immediately preceding the date of his arrival on TR
 2. Total stay in India on short visit during the 2 preceding years should not exceed 6 months
 3. Should not have availed this TR concession in the preceding three years.
- If any Indian resident or Tourist of Indian Origin, eligible for T.R. benefit, will be charged duty @ 38.50% on Television and will get most of the other major electronics duty free (one unit of each item only, used or new). Besides, Used Household items shall be duty free if the aggregate value of all the goods in the shipment falls within ₹ 7,50,000. All items must be in reasonable quantities for regular use, not commercial quantities. Value for duty will be assessed by Customs based on physical inspection of goods.
- In case TR is not granted or not eligible for TR, the duty rate will be @ 38.50% on all imported items (except Books and used clothes). Any consumables (liquor, cigarettes, foodstuffs, cosmetics, etc.) shall be charged a high rate of duty.
- **The passenger has to handover the original passport for the shipping line Delivery order & customs clearance formalities well in advance, before the arrival of the shipment to ensure a smooth clearance process.**
- As per Indian custom rules the shipment should leave from Port/Airport of Origin within 30 days of the passenger's arrival into India. In case of a delay additional formalities & charges towards custom release may be applicable.
- Only Used HHG can be cleared in Baggage shipment. New items are not allowed to import under Baggage shipment. Paintings/Statues and Electronic items purchase invoice are required for valuation.
- LCL shipment custom clearance 2 weeks (working days) after submission of documents to customs
- FCL shipment custom clearance 8 to 10 working days after submission of documents to customs
- Air shipment custom clearance 3 to 4 working days after submission of documents to custom

Bill of Lading / Airway Bill Instructions:

- All consignments should have Shipper & Consignee name of the passenger as per the Passport only and the appropriate address to be mentioned. The Notified party should be 21st Century Relocations and address as mentioned in the signature below. We will provide specific consignment information upon confirmation of the shipment.

Additional Information:

- If your customer requires any assistance regarding, home search, pet moving, school information, car rental or lease, orientation or familiarization with destination city etc. we are pleased to offer our services for the above mentioned services as well.
- In order to win the move, only with your kind approval; you may share our contact details with the shipper; since we have noticed that many a time, the shipper has a lot of queries related to complex import procedures in India. We being the only company in India to handle customs clearance as well as door delivery services in house we can provide factual information and guide your customer about the clearance procedures in India so that he can experience a hassle free move once the goods arrive in India. Being the focal point of contact right from the booking stage has given us many happy customers who have acknowledged our good services through testimonials which we are happy to share with you anytime.

Thank you for this opportunity to quote. Your comments and inquiries regarding this rate are welcome. We hope the above is to the best of your satisfaction. Please be assured that if the order is entrusted to us, we will do a first rate job & to your complete satisfaction.

Should you have any questions or require additional information, please call us at (91-22-2417-2121) or via e-mail at ajit@21stcenturyrelocations.com

Looking forward to your positive reply and confirmation.

Warm regards,

Ajit Yemkar | Move Manager



21st Century Relocations

Licensed Customs Broker (CB# 11/2312) | GSTIN: 27AAAFZ1247N1ZT

Import | Export | Relocations | CHA Services

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Certified & Associated with: IAMX | BCBA | ISO 9001 | FFAI | MSME | IMC | MoversPOE

Office Hours:  Monday to Friday: 10:00 AM – 6:00 PM |  Closed on 2nd Saturday of every month |  4th Saturday:
Operational from 10:00 AM – 3:30 PM

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