

REGULATIONS ON HOUSEHOLD GOODS AND PERSONAL EFFECTS SHIPMENTS IN UNITED ARAB EMIRATES

IMPORT OF HOUSEHOLD GOODS

Foreigners

Used household goods can be imported duty free. List of documents required for duty free customs clearance:

- ✓ Copy of passport
- ✓ Packing list (clear copy)
- ✓ Valid UAE residence/work visa stamped on passport
- ✓ Copy of front and reverse of Emirate Identity Card
- ✓ Signed authorization letter – template will be provided by Move One

Returning UAE citizens

Returning citizens can import items duty free any time. List of documents required for duty free customs clearance:

- ✓ Passport copy
- ✓ Packing list (clear copy)
- ✓ Copy of front and reverse of Emirate Identity Card
- ✓ Signed authorization letter – template will be provided by Move One

Diplomats

Used personal effects can be imported duty free. List of documents required for duty free customs clearance:

- ✓ Passport copy
- ✓ Packing list (clear copy)
- ✓ Diplomatic visa or letter from the respective Embassy confirming employment
- ✓ Signed authorization letter – template will be provided by Move One

NOTES

There is no set rule as to how much, in terms of volume, an individual can import into the UAE. It is, however, recommended that the volume reasonable corresponds to the owner as an individual or a family. The shipment is considered duty free only if the items are used personal effects. Duty is applicable for new items. Customs will evaluate this at the time of physical inspection

CONSIGNMENT INSTRUCTIONS

1) AIR SHIPMENTS

Shipper: Origin

Name of the customer as shown in passport + passport number
C/O Origin agent
Address at origin
City, country

Consignee: Destination

Name of the customer as shown in passport + passport number
C/O Move One Relocations LLC
U-Bora Tower, 40th Floor, Business Bay,
P.O. Box 85579, Dubai, UAE
Attn: Moving Department
Tel: +971 4 438 5300
Email : mc_dubai@moveoneinc.com

Notify:

Same as consignee

Attn: Moving Department
Email : mc_dubai@moveoneinc.com
Tel: +971 4 438 5300
Fax: +971 4 447 1850

2) SEA SHIPMENTS

Shipper:

Name of the customer as shown
Address at origin
City, country

Consignee:

Name of the customer as shown in passport + passport number
C/O Move One Relocations LLC
U-Bora Tower, 40th Floor, Business Bay,
P.O. Box 85579, Dubai, UAE
Attn: Moving Department
Tel: +971 4 438 5300
Fax: +971 4 447 1850

Notify:

Move One Relocations LLC
Attn: Moving Department
mc_dubai@moveoneinc.com
Tel: +971 4 438 5300
Fax: +971 4 447 1850

PROHIBITED ITEMS

- Weapons
- Firearms (real or ornamental)
- Ammunition
- Fire crackers
- Swords, daggers, spears, etc
- Military uniform or equipment
- Alcohol, spirits, narcotics of all kinds
- Poppy seeds and flowers, leaves, etc
- Banned drugs and medicines, medicines in large quantities even obtained under prescription and for the consignee's own use
- Radio transmitter or communication equipment (includes drones and radio controlled objects)
- Statues and figures of animals with religious undertones
- Carvings and statues of humans especially in the nude
- Pornographic materials
- Foodstuff in large quantities
- Religious books other than dealing with Islamic beliefs, controversial political literature and materials contrary to an Islamic State's principles.

If any of these items are found in the shipment during the inspection by the UAE Customs, the same will be confiscated and in some cases, explanation will be asked from the consignee and severe punishment will be imposed including fine and/or imprisonment

RESTRICTED ITEMS

- Records,
- tapes,
- films,
- photographs,
- books,
- magazines,
- periodicals,
- 2 wheel hover boards/ scooters
- Live plants, seeds, fresh fruits and flowers

If found objectionable, they will destroy the same and never return these to the consignee

DANGEROUS ITEMS

- Combustible liquids
- Corrosives
- Explosives
- Flammable/ compressed gases

IMPORT OF CARPETS, PAINTINGS, MUSICAL INSTRUMENTS, ART EFFECTS AND ANTIQUES

No special permits are needed for import of these items. Please follow the same import process as outlined for normal household goods. For temporary imports (art works for exhibitions) 0,5% of the valued inventory will be required as a deposit until the goods are re-exported.

NOTES

Before importing any special items to the UAE, please contact our office in order to check the appropriate permit requirements.

IMPORT OF SPECIAL ITEMS (E.G. RIFLES, STUFFED ANIMALS, ETC.)

Please note that these items are prohibited to be imported to the UAE.

NOTES

If the above items are found in the shipment, they will be confiscated by customs authorities and the customer may have to pay a heavy penalty and/or face imprisonment. If one of these special items are included in the household goods (for example ivory keys of a piano) a special permit might be required. The Move One office should be contacted in advance to arrange the permit and confirm specific requirements.

IMPORT OF WINE, SPIRITS AND TOBACCO

Alcohol: Shipper can take 2 litres of spirits with him/her when entering the country, but alcohol cannot be included in the unaccompanied household goods shipment under any circumstances

Tobacco: Import of tobacco products to the UAE in an unaccompanied HHG shipment is accepted if the amount is limited to personal use. If the amount is considered a commercial quantity, tobacco will be confiscated and severe customs fines may apply

NOTES

Alcohol above 2 litres will be confiscated by customs authorities and the customer may be fined.

IMPORT OF VEHICLES

Vehicle import into the UAE is subject to a 5% duty on the assessed value of the car by customs.

Documents required for clearance:

- ✓ Original title of the vehicle
- ✓ Export documentation from the country of origin
- ✓ Purchase invoice or signed value declaration
- ✓ Passport copy
- ✓ Valid UAE visa (stamped on passport)
- ✓ Signed authorization letter – template will be provided by Move One

NOTES

If the purchase invoice or signed value declaration is not available, then Dubai customs will physically assess the value at the time of arrival. There is no limitation on the manufacturing year of the car. One person can import 2 vehicles in one visa term.

Move One can assist with vehicle registration formalities and help the shipper with processing insurance with additional charges.

IMPORT OF PETS

To import a pet into the UAE, you must have an import permit issued by the Ministry of Environment & Water. It will take about 3-5 working days to process the import permit. All pets entering the UAE must arrive as a manifest cargo shipment, this is set out under a UAE Federal Law. Cats or dogs under the age of 4 months are not allowed to enter the UAE.

The following documents are required for import customs clearance:

- ✓ Import permit – Move One will apply for it on the owner's behalf. The requested import date has to be later than the issue date of owner's residence visa. The import permit is valid for 30 days only
- ✓ Owner's passport copy and a copy of the UAE visa page – valid UAE residence visa is necessary
- ✓ Authorisation letter from the owner for customs purposes and for obtaining import permit –template will be provided by Move One
- ✓ Microchip certificate – microchip must be an ISO standard
- ✓ Original pet passport / vaccination history – including up to date vaccines and indicating either the microchip or tattoo number (rabies vaccination must be done within the last year, but at least 21 days should lapse after the rabies vaccination date and before entry to the UAE)
- ✓ Original health certificate from the country of origin endorsed and issued by the government veterinarian - should be in A4 format with "HEALTH CERTIFICATE" written on the top of the document. This health certificate must be issued within 10 days of the travel date
- ✓ Rabies Neutralization Titer Test (RNATT) result if the pet is originating from a country other than:

Australia, Austria, Andorra, Ascension Island, Antigua & Barbuda, Aruba, Barbados, Bahrain, Bermuda, Belgium, Canada, Cayman Islands, Chile, Croatia, Cyprus, Denmark, Fiji, Finland, French Polynesia, Falkland Islands, Germany, Gibraltar, Greece, Hong Kong, Iceland, Ireland, Japan, Jamaica, KSA, Kuwait, Liechtenstein, Luxembourg, Monaco, Malta, Montserrat, Mauritius, Mayotte, Netherlands, New Caledonia, New Zealand, Portugal, Qatar, Saint Vincent & the Grenadines, Saint Kitts & Nevis, San Marino, Singapore, Spain, Sweden, Switzerland, United Kingdom, U.S.A, Vatican City, Vanuatu, Wallis & Futuna.

NOTES

Each person is allowed to import two pets.

The pets original documents must always travel with the pet (either in the cabin of the airline or on the petcontainer). It is imperative that the microchip is inserted or in place prior to the vaccination for rabies.

The following breeds of dogs are prohibited from entering the UAE:

- ✓ All kinds of Pit Bull
- ✓ Japanese Tosa (Tosa Inu, Tosa Fighting Dog)
- ✓ Argentinian Fighting Dog (Fila Brasileiro, Brazilian Mastiff)
- ✓ Crossbreeds with any extract of the above listed breeds
- ✓ Wolf Dog Hybrid (any dog mixed with a wolf)
- ✓ American Staffordshire Terrier