



A. UNIVERS TRANSIT LTD.

Because we care...

Performance Report

Customer Name & Details:

Destination: _____

Mode of Transport: Sea \ Air

Dear Customer,

We do thank you for choosing us. However in order to evaluate our performance objectively, i.e. from your point of view, we would appreciate if you can answer the following questions indicating, by a cross in the appropriate column, your evaluation of different services rendered by our teams:

Origin Services

- ☒ Adequate, useful pre-move information provided
- ☒ An accurate survey and cost estimate conducted
- ☒ Origin Services Performed on schedule
- ☒ Packers were careful, competent and professional
- ☒ Packers were courteous
- ☒ The crew wore neat and clean uniforms

<u>Excellent</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Destination Services

- ☒ Destination services Performed on schedule
- ☒ Customs Clearance
- ☒ Delivery Services
- ☒ Belongings unloaded safely and efficiently
- ☒ Over all Service was courteous and professional
- ☒ Service was caring and patient

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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- ☒ Overall satisfaction with our door to door services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Yes	/	No	

WOULD YOU RECOMMEND US?

Your Comments: _____

Date:

19/6/2025

Signature:

Or. Ben-Me



INTERNATIONAL MOVERS FREIGHT FORWARDERS CUSTOMS BROKERS

2, Hadarim St.
Industrial Zone, P.O. Box 4052
Ashdod 77613, ISRAEL
Tel: 972-8-8563145
Fax: 972-8-8563387
movers@univers-transit.co.il