**Destination Services**

**Rates include:**

Normal Customs clearance, import documentation

DO charges

Delivery to residence (up to 2nd floor)

Unloading, Unpacking of cartons onto a flat surface and removal of debris

**Rates exclude:**

THC at destination port

Insurance

Intensive customs Examination, Detention, Quarantine, Fumigation

Customs Duty/Taxes, Port Storage/Demurrage Charges, warehouse storage/handling

Heavy Equipment/Safe/ Piano

Weekend delivery or any Public holiday delivery, late hours delivery will be additional beyond working hours

Third Party Services, Shuttle Service

Multiple delivery, abnormal access, wall fixtures or Stair carry / Long carry

**Additional charges:**

Shuttle service

Handling 1 upright piano

Curtain fitting, Electroninc fitting, electrial items fitting & maid service

**Additional remarks:**

-Upon arrival of shipment but subject to having all the import clearance documents in place, and provided we receive approval for inspection to custom clear the shipment, the time frame required to process.

-Paperwork, arrange customs clearance/inspection, and delivery to client residence is approx. 5-6 business working days. Once the paperwork processing is in place, shipment will go through inspection/release formalities at the port and will be delivered to client residence depending on the next available crew time slot and working hours will be from morning 9.30 am to 5 pm.

-Customs are being very stringent with inspection approval, and it is taking longer than normal to clear the shipment. Customs do not allow clearance of personal effects shipment during weekends (FRI) and public holidays.

Regards,

