



IMPORT

EXCLUSIONS, CONDITIONS AND IMPORTANT NOTES

Exclusions

| Excluded services | Details |
|---|--|
| DTHC - Air | € 0.80/kg (billed with airport invoice) |
| DTHC - FCL Containers | € 384 (20') / € 472 (40') |
| DTHC - LCL Shipments | € 150-200/m3 |
| Additional release-related costs | € 200 (billed with port invoice) Shipping line or airline documentation release fees, stamps and port/airport fees, customs escorts or carovana doganale fees, customs warehousing, port or customs assistance fees |
| Access challenges | Extra costs for parking permits, shuttle services, long carry, stair carry, or external elevators for floors above the 1st |
| Specialized services | Reassembly of wardrobes, IKEA/kit furniture, piano/heavy item handling, plumbing, electrical work, carpentry, and maid services |
| Import duties/taxes | Billed back at cost, with the addition 20% for assistance and administration fees. |

Conditions

| Condition | Details |
|------------------------|--|
| Quote validity | 30 days |
| Density medium | 6.0 lbs/cft applies |
| Payment fees | Bank fees: € 50 for non-SEPA bank transfers (non-Euro currency) Government Tax: € 2.00 applies to all international services invoices. 3.5% surcharge for credit card payments |
| Advance payment | Required unless an SLA is in place, a specific agreement exists, or the company is member of FIDI, LACMA, ARA or Harmony (netting system applies) |

Important notes

- Dispatch guidelines: shipments must be sent to the specified port/airport only after receiving our green light.



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