

OSS

WORLD WIDE MOVERS

Specialist International Movers

Providing a full range of international relocation services for household, personal effects, to and from Australia.



You've made the right choice, here are 10 reasons why.

Specialist International Movers

- 1. Industry leader with over 45 years' experience**
"We consider ourselves as the THOUGHT LEADERS of our industry in Australia; we are a trusted source for our partners, clients and competitors who aspire to replicate our success"
- 2. Specialist International Mover**
"Being Australia's only specialist international mover, our beginnings were international moving and today this is still all we do"
- 3. 100% Australian Privately Owned**
"We are 100% privately owned and operated by two Australian families"
- 4. Tailored solutions and worldwide partners network**
"Our ability to tailor your move based on your requirements with our worldwide network of long term quality partners sets us apart from the rest"
- 5. Our people are our brand**
"From our crews on the road to the office staff all our people are long term employees of OSS, their dedication, honesty, transparency and belief in OSS is what makes our brand, OSS so great"
- 6. FIDI accredited mover / FIDI academy staff training and awards**
"FIDI is the only global accreditation of professional international moving and relocation companies, specialising in moving household goods and personal effects according to the best quality standards. It is the most rigorous and only quality certification programme dedicated exclusively to the international moving industry.
- 7. Quality packaging, materials and environmentally friendly**
"At OSS we source only the best, our National Operations Manager with 25 years in the industry accepts nothing but the best, quality and environmentally friendly is his priority, our claims and environmental impact speak for themselves"
- 8. A culture built on collaboration, transparency and innovation**
"Our team is built on teamwork, being honest and transparent with our clients, all whilst developing our innovative side and staying one step ahead with our technology"
- 9. Global Mobility Specialists / Dedicated Global Mobility Team**
"We are a specialist in the field of global workforce mobility; we are committed to ongoing education to grow our expertise. We believe so much in growing our expertise we have dedicated a team towards it"
- 10. Internal insurance claims process**
"We will look after you right to the finish. We manage our own claims, even though our claims ratio speaks for itself. Should there be a need in the event of a claim we will guide you through the process with our own internal qualified team, you are in the safest hands in the industry. We won't palm you off to an insurance company; OSS is there until you are settled"



OSS World Wide Movers

Specialist International Movers for over 45 years!

- Australian privately owned company
- Established in 1969
- Providing personalised service
- International relocation specialist



Original OSS Moving Van - 1969

"It's not just the destination that is important, but how best we can manage the journey"

Accreditation / Quality Assurance



FIDI Accredited International Mover

FIDI is the leading international moving industry association based in Brussels.



FAIM Accredited International Mover

FAIM is the leading international moving industry association based in Brussels.



British Association of Removers - BAR

The largest established & most recognised Trade Association for the removals industry in the UK with 500+ of the leading professional removal & storage companies in membership.



South African International Movers Association - SAIMA

The association is the South African representative of the International Federation of International Movers (FIDI).



Australian Furniture Removals Association

AFRA is an official body of removals experts that helps regulate the Australian removals industry.



International Association of Movers - IAM

IAM the moving and forwarding industry's largest global trade association, is a union comprised of companies located in over 160 countries.



Australian International Movers Association - AIMA

A professional forum in which members work towards continuous improvement of the industry's standards.



American Moving & Storage Association - AMSA

AMSA are dedicated to making sure any of the 40-million Americans moving each year who select a professional mover can make informed decisions.



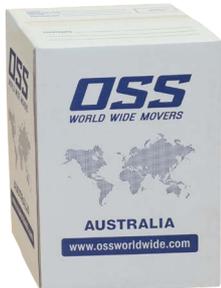
Professional Packing & Materials

OSS World Wide Movers will professionally pack all of your belongings

Using the latest packing materials designed specifically for protecting your goods during the move process. We are very proud of our people and you will find that as well as being expert international packers our packing teams are always friendly and a pleasure to have in your home.

Moving Boxes & Packaging Materials

OSS have a variety of specialist packing materials and methods of packing to ensure maximum protection of your goods.



Standard Moving Carton (Tea Chest Size)

Standard tea chest size cartons are used for packing of small items such as linen, toys, clothing, kitchenware etc.

- Standard carton dimensions are 431mm x 406mm x 596mm (17in x 16in x 23in)
- Standard cartons hold roughly the equivalent of 1 large suitcase
- The normal weight of a packed standard carton should not exceed 25kg (55lb)



Priority Pack Carton

The priority pack moving carton is specifically printed in red ink. This allows for fast identification at your destination when searching for those important items which will be required as soon as you arrive, or for items that will be required to re-assemble furniture items (e.g. feet or castors, remote control units for TV's and Stereos etc).



Book & Wine Moving Carton

Book & Wine cartons are used for packing of fragile items, such as glassware and crockery, as well as small heavy objects such as books and bottles of wine etc.

- Book carton dimensions are 406mm x 298mm x 421mm (16in x 12in x 16in)
- Book cartons are half the volume of a Standard Carton or Tea Chest
- The normal weight of a packed book carton should not exceed 15kg (33lb)



Flat Pack or Hanging Wardrobe Moving Carton

Flat pack boxes are special long flat cartons used for large clothing such as suits, jackets, dresses, coats etc.

- Flat-pack carton dimensions are 915mm x 504mm x 320mm (36in x 20in x 12in)
- Flat-pack cartons hold the equivalent of 1.5 to 2 large suitcases
- The normal weight of a packed flat pack carton should not exceed 25kg (55lb)



Picture & Mirror Moving Carton

These cartons are used for packing paintings, pictures and the like, which are normally also wrapped in air cushioned furniture wrap prior to placement in this carton.

- Picture pack dimensions are 1040mm x 800mm x 75mm (40in x 31in x 4in)
- Picture pack cartons can hold more than one individually wrapped painting or picture



Plasma or LCD TV Moving Carton

The plasma/LCD TV moving cartons are specially designed to protect these fragile items

- Plasma/LCD TV carton dimensions vary depending on size of your TV
- Additional screen protection is provided when using these cartons
- Cartons are strapped in addition to traditional tape, to ensure additional protection



Bicycle & Golf Club Moving Cartons

Specially designed moving cartons for easy handling of bikes and golf clubs

- Bicycle moving cartons hold one or 2 bicycles (depending on size of the bikes)
- Some dismantling of bikes will be required when packing into this type of carton



Lined Bubble Wrap

For international moves, each item of furniture is individually covered with a corrugated or air cushioned furniture wrap (especially designed for protecting your furniture during the rigours of the international move process).



Tissue Paper

OSS World Wide Movers pack all glassware and delicate items such as statuettes or ornaments with soft yet strong Tissue wrap, prior to placing the items in standard cardboard packing boxes.



Butchers Paper

Crockery is generally wrapped in a thicker gauge paper due to its more sturdy protective properties for heavier kitchenware. This material is food grade to ensure your kitchen items remain in a sanitary condition during the move.



Custom Made Rebul Crates

Packing crates can be custom made to protect extremely fragile or expensive items such as vases, sculptures, paintings, mirrors and even motor cycles.

For more information visit:
<http://rebul.com.au/>



Storage

OSS' storage experience can help you by providing removals and storage, collection, professional loading and delivery to your home, office or furniture storage items into and out of our safe and secure storage facilities.

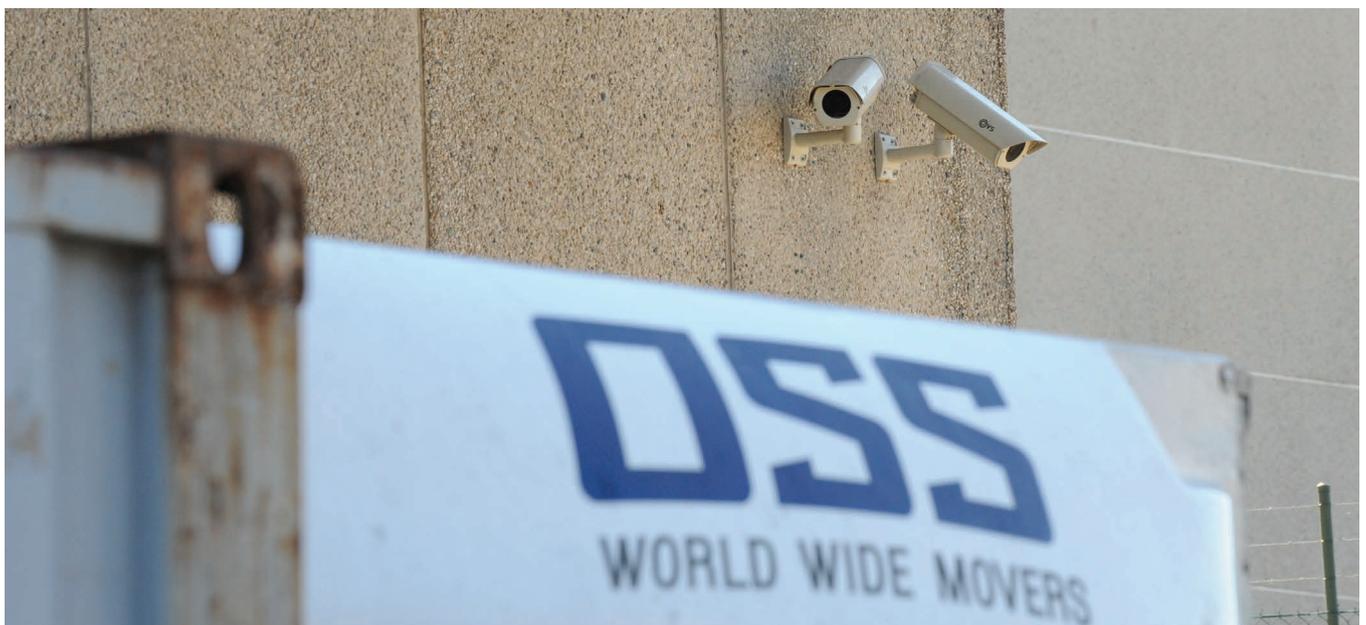
- Preparation of detailed inventory and condition report
- Purpose built high security storage repositories
- Sanitised timber storage modules.
- Internal racking for special items
- Licensed by both the Australian Border Force (ABF) and the Australian Department of Agriculture and Water Resources
- 24/7 Security with controlled access
- Vehicle Storage



**Australian
BORDER FORCE**



Australian Government
**Department of Agriculture
and Water Resources**





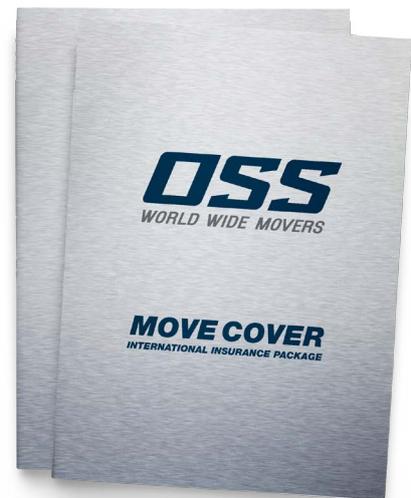
Insurance

Risk Management Solutions

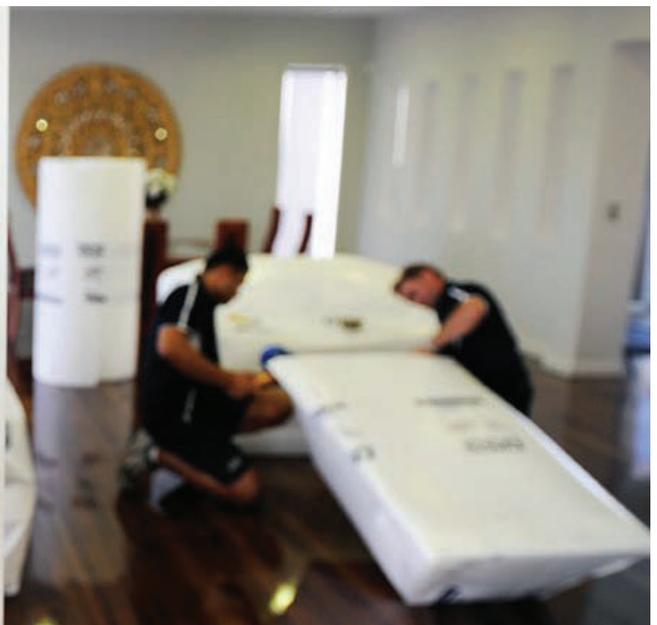
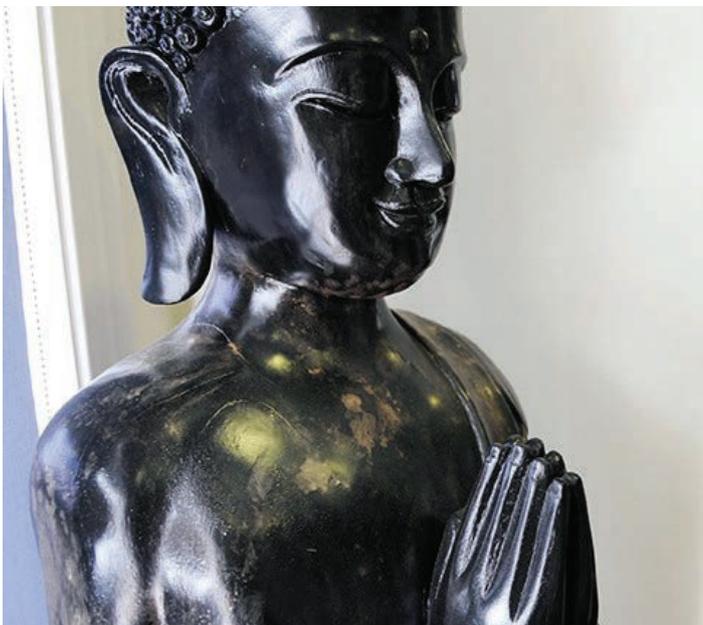
OSS recommend that you consider purchasing door to door 'Full Cover' insurance to protect your valuable household belongings and personal effects during any periods of transit and storage to ensure they are adequately protected against any accidental losses or damages.

Benefits of insuring through OSS

- Tailor made insurance policies available
- Fully trained and accredited staff to assist with the process
- Supply of inventory of goods incorporating indicative values to assist you with your insurance needs and make the process easier for you
- Rapid in-house claim settlement



MOVE COVER
INTERNATIONAL INSURANCE PACKAGE



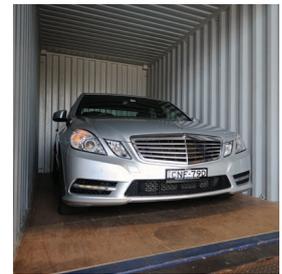


Ancillary Services

Helping you every step of the way

Houseclean

OSS can organise a comprehensive exit clean, including steam cleaning of carpets, windows and the internal oven.



Vehicle Transportation

OSS can arrange transportation and storage of vehicles worldwide.

Valet Unpacking

A valet unpack is available on delivery to quickly turn your new house into a home with selected placement of items into cupboards, shelves, drawers and wardrobes.



Handyman

OSS can organise for the dismantling and re-assembly of special furniture and hanging of pictures and mirrors as required.

Relocation Services

Feel at home as soon as you arrive

School Search

Educational options presented with the experience of an educational consultant.

Home Search

Professional guidance provided to assist in finding a new home for lease or purchase.

Destination Orientation Service

A professional guide can meet you at the airport and provide an orientation tour of your new city, including an overview of benefits, attractions, lifestyle, culture and community.





Referral Code:

OSS

<https://www.jetpets.com.au/>
ossworldwide@jetpets.com.au

JetPets

Pet Relocation

Jetpets have been our trusted partners in animal transportation for over 18 years. Their team of experts make moving your fur babies a stress free process for you and most importantly your pet(s).

Pet Travel Services Include

- Interstate Pet Travel
- Overseas Pet Travel
- Travel Crate Hire Australia Wide
- Residents Vets
- Pet Transit Lounge Facilities
- Pet Accommodation
- Zoo & Exotic Animals



HiFX

Foreign exchange services

HiFX helps more than 100,000 individuals and businesses transfer money every year quickly, easily, securely and at bank-beating exchange rates, 24 hours a day, seven days a week.

- Highly competitive exchange rates
- 24/7 secure online platform
- Zero or low transfer fees
- Secure rates within minutes

Referral Code:

NJQ996

<http://www.hifx.com.au/>
info@hifx.com.au



OFX

Foreign exchange services

OFX employs a blend of cutting-edge technology and friendly, knowledgeable dealing teams to bring a range of highly competitive foreign exchange services to both business and individual customers.

- No receiving bank fees in most countries
- Preferential foreign exchange rates across 50 currencies
- Online access 24/7
- No transaction fees over \$250AUD

Referral Code:

OSS

<http://www.ofx.com.au/>
jonathan.sermon@ofx.com.au



Moving Checklist

1 Month+ before move

- Start a register of moving expenditure, some of which may be tax deductible or claimable from your company
- Arrange your removal contractor, firm up pick-up and delivery dates
- Check insurance availability and terms
- Arrange storage if you are planning to store some of your personal effects, check insurance for storage
- Arrange transport services for pets if required
- Check with your removal contractor re auto transport if required
- Contact your bank and arrange transfer or closure of your accounts
- Empty your safe deposit box
- Submit change-of-address forms to the post office; email friends and creditors
- Give your day care centre proper notice of withdrawal
- Contact schools and arrange for transfer of student records
- Contact your doctors for medical records and possible referrals to new physician
- Change your insurance policies on property, auto and medical
- Ensure all-important records are kept in one safe place, separated from the removal cargo
- Give notice of resignation to clubs, organisations or volunteer activities to which you belong
- Cancel newspaper subscriptions
- Arrange for hotels, rental cars or temporary housing as needed

2 weeks before move

- Start packing items you need to take with you on your trip, together with your jewellery and small valuable items
- Determine what you really wish to take with you - indulge in some ruthless discarding
- Hold a garage sale or have a charity take the items you do not want off your hands
- Remember to clean out Club, Gym and School lockers
- Collect all dry cleaning, alteration and repair items
- Arrange for disconnection of utilities
- Retrieve and return borrowed items
- Give away surplus pantry items and start using up existing stocks of canned food and perishables



1 Week before Move

- Double check all items against Mover's survey inventory to ensure all items are listed. Your mover will be working off this list - it will need to be correct. Advise mover if any items have been sold or given as gifts since the survey.
 - Double check with your mover that all dates are confirmed
 - Confirm car and pet travel dates
 - Confirm hotel, car rental and overseas temporary accommodation
 - Make a survival kit with items you may need at short notice
 - Take pictures of all furniture, paintings and works of art
 - Give away unused contents of deep freezer, defrost and clean
 - Make arrangements for cleaners to come after uplift of your personal effects
 - Arrange for a voice-mail recording on your current telephone number so callers know where to find you
-

1-2 days before move

- Clean and defrost refrigerator if not already done
 - Finalise foreign currency arrangements to ensure you can pay for incidentals on arrival in the country of your destination
 - Close bank accounts if you have not already done so - watch out for those last minute transactions!
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Moving - Day 1

- Movers will pre-pack cartons and commence export wrapping furniture you do not require for the night
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Moving - Day 2 (or 2 & 3)

- Movers will finish export wrapping and load your personal effects into your shipping container
 - Double check that all instructions regarding shipping details and/or storage are clearly understood, make these checks with the office coordinator, not with the crew on the day
 - Clean your home or have cleaners do the work
 - Check all power and water has been turned off and hand the keys to the next person responsible
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YOU HAVE DONE IT ALL!

Now you can relax and look forward to arrival at your destination.
Have a great flight!

Our Locations



Sydney

- 🏠 9 Goulburn St, Kings Park, NSW 2148
- 📍 PO Box 4137, Marayong, NSW 2148
- ☎ +61 2 8825 9300
- 📠 +61 2 8825 9333
- ✉ sydney@ossworldwide.com



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